



Classification: Public

AGENCE

eSanté

LUXEMBOURG

Agence nationale
des informations partagées
dans le domaine de la santé

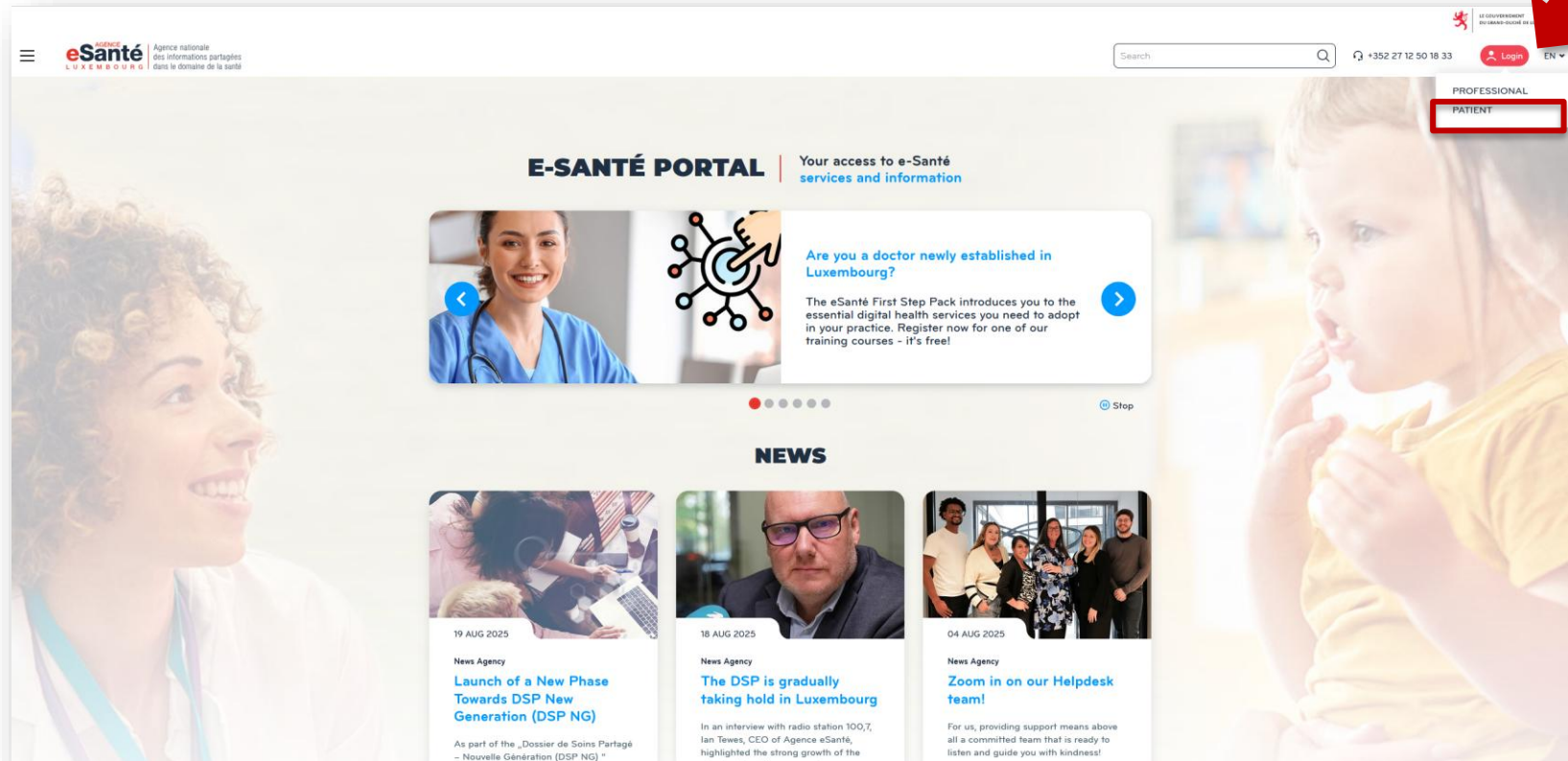
Version 7.2 / October 2026

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Access your DSP

To connect to your DSP click on the red button « Login » and then on « PATIENT »



Access your DSP

Click on the authentication method of your choice:

IF YOUR ACCOUNT IS LINKED TO A LUXTRUST DEVICE, click on « Connection »

The screenshot shows the 'I'M A PATIENT' login interface. On the left, under 'AUTHENTICATION', there are two options: 'Luxtrust' (highlighted with a red arrow) and 'Social security number & Password'. Below 'Luxtrust' is a section titled 'LuxTrust Authentication' with a box labeled 'S'identifier avec LUXTRUST' and the text 'Log in through the LuxTrust portal'. At the bottom of this section is a 'Connection' button. On the right, there is an information icon and a section titled 'IS THIS YOUR FIRST LOGIN ?' with instructions to activate the account and an 'I activate my account' button.

IF YOUR ACCOUNT IS NOT LINKED TO A LUXTRUST DEVICE, click on « Social security number & Password » and enter:

- your social security number (matricule)
- your defined password
- the code received via SMS or e-mail

The screenshot shows the 'I'M A PATIENT' login interface. On the left, under 'AUTHENTICATION', there are two options: 'Luxtrust' and 'Social security number & Password' (highlighted with a red arrow). Below this option are input fields for 'Social security number' and 'Password', followed by a 'Receive my code' button and a 'Forgotten password' link. On the right, there is an information icon and a section titled 'IS THIS YOUR FIRST LOGIN ?' with instructions to activate the account and an 'I activate my account' button.

Forgot your password?

If you forgot your password, click on « **Forgotten password** »

Enter your social security number and click on « **Validate** »

I'M A PATIENT

AUTHENTICATION

Luxtrust [Social security number & Password](#)

Social security number

Social security number

Password

Password

For optimum security, you will receive a code by email or SMS.

☐ by SMS ☒ by email

[Receive my code](#)

[Forgotten password](#)

IS THIS YOUR FIRST LOGIN ?

To access the eSanté services, you must activate your eSanté account. Click on the "I activate my account" button hereby to proceed with this activation.

[I activate my account](#)

FORGOT YOUR PASSWORD ?

Your social security number *

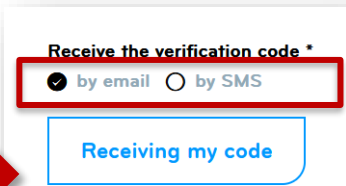
Anti-Robot Verification

Click to start verification

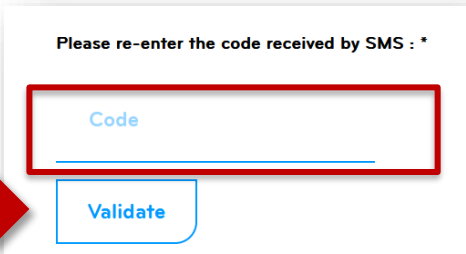
Validate

Forgot your password?

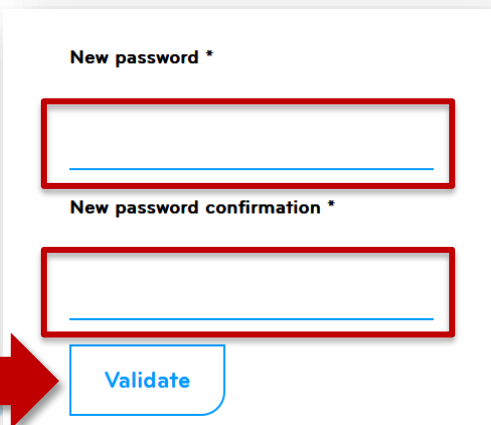
Select your choice of reception for the **one time code** and click on « **Receiving my code** »



Enter the code received and click on « **Validate** »

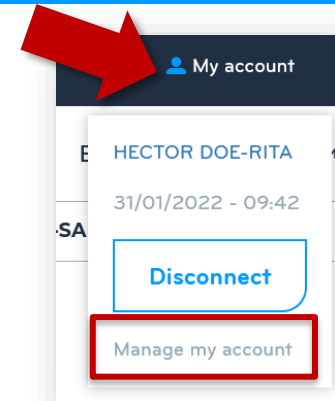


Enter your password. Confirm and click on « **Validate** »



Associate a LuxTrust device to your account

Once connected, click on « My account » at the top right corner and select « Manage my account »

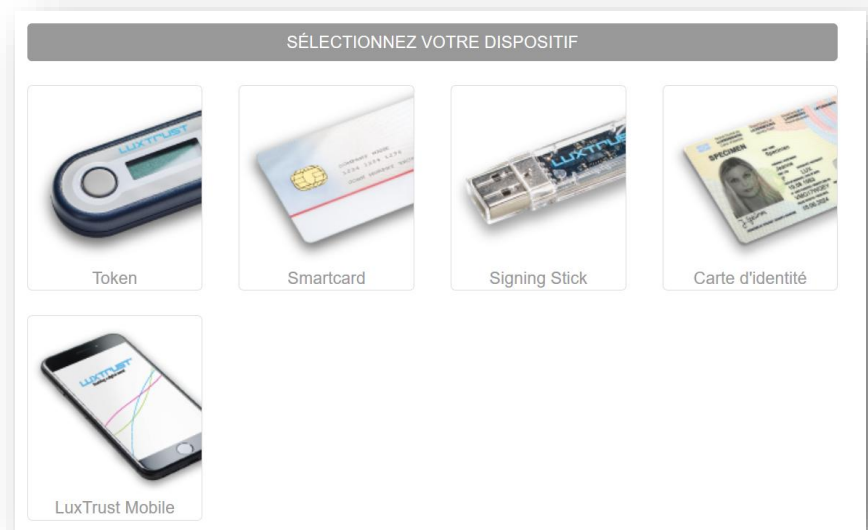


Click on « Means of authentication » move down and click on « Link my device »

A screenshot of a web application's 'Means of authentication' page. The page has two tabs: 'Personal information' and 'Means of authentication', with the latter being active and highlighted with a red box. The main heading is 'STRONG AUTHENTICATION BY EMAIL/SMS' with a subtext 'Enter your means of communication for authentication by single use code.' Below this, there are two input fields: 'Cell phone' with the value '123456789' and 'Email' with the value 'mon.nom@mail.com'. Each field has a blue 'Validate' button. Further down, there is a section titled 'LINK A LUXTRUST DEVICE' with the subtext 'Please link a LuxTrust device to your account'. The 'LUXTRUST' logo is displayed. At the bottom, there is a blue button labeled 'Link my device' which is highlighted with a red box. Below the button, there is a small text line: 'Authentifiez-vous via votre portail LuxTrust / Authentifizieren Sie sich mittels LuxTrust'.

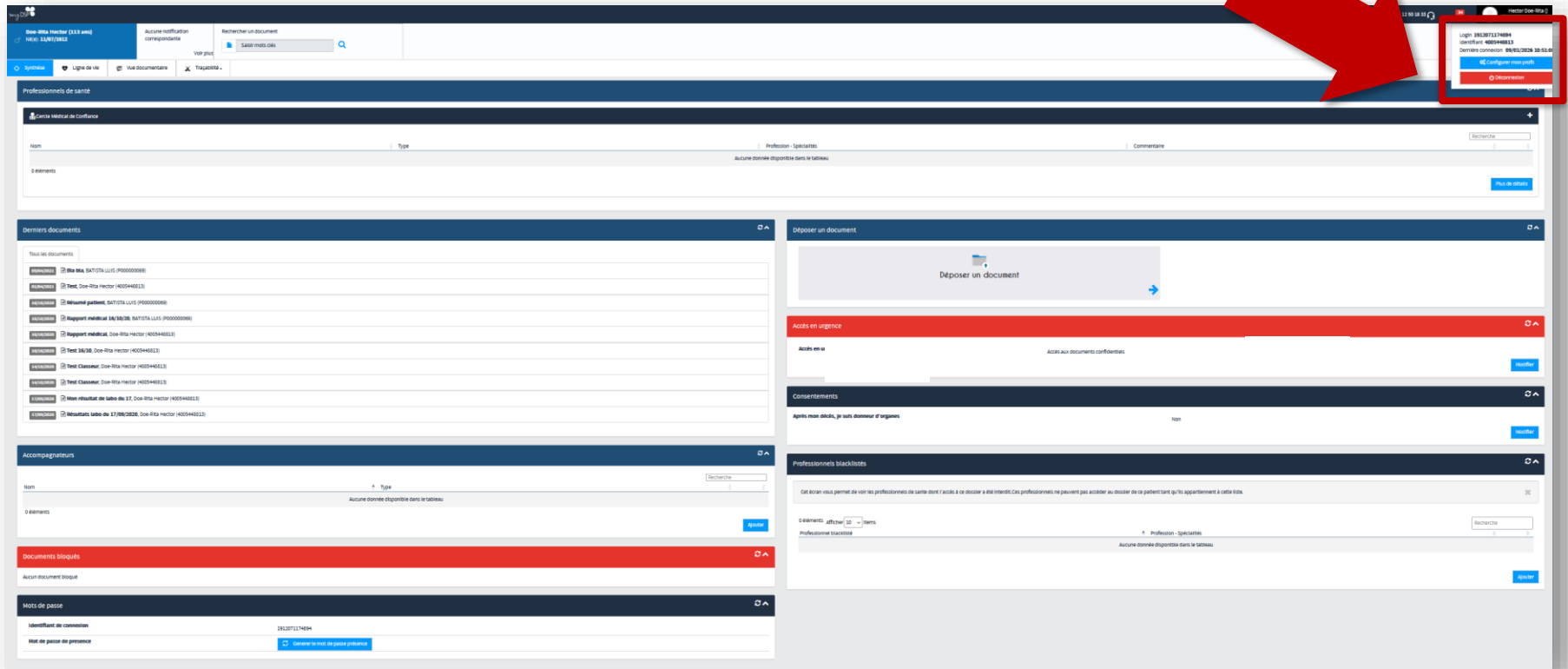
Associate a LuxTrust device to your account

Select the appropriate device and follow the instructions



Set up your profile

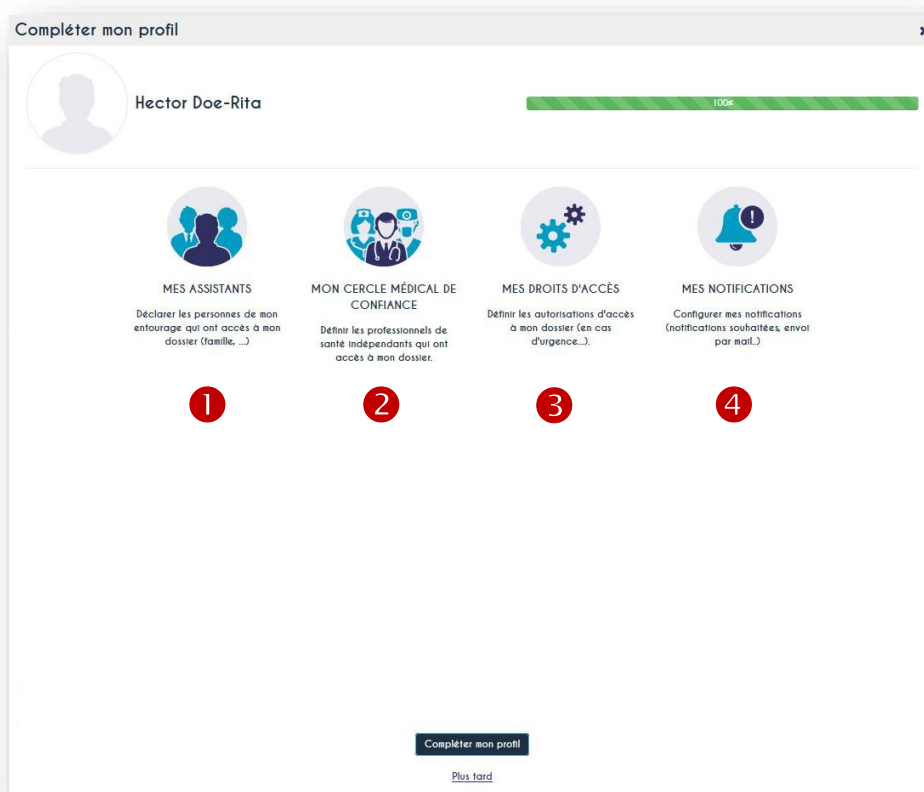
The « Configurer mon profil » section allows you to enter essential information into your DSP. *



* Some of the data that can be defined in the profile configurator can also be accessed on the main page of your DSP.

Set up your profile

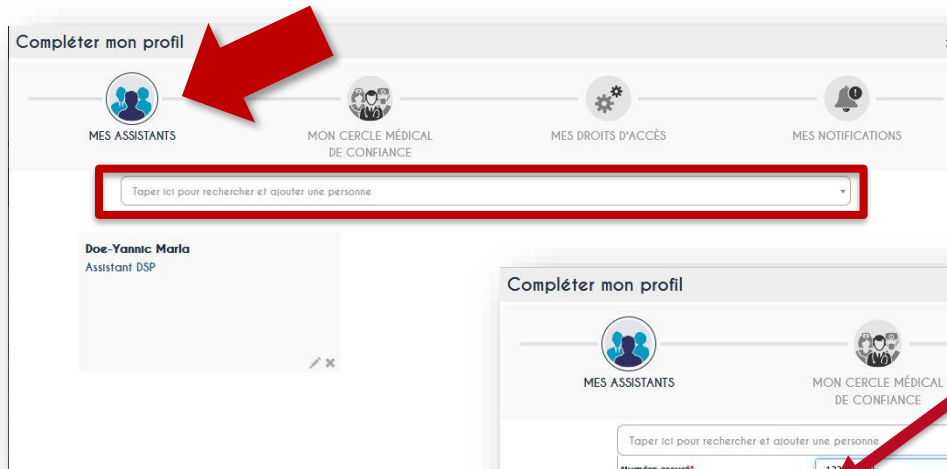
In this section you can:



- 1 Determine who you want to define as your **assistant** (an assistant can help you manage your DSP; they have the same rights as you).
- 2 Include doctors in your **medical circle of trust** to give them permanent access to your DSP.
- 3 Define **access rights** (consent for organ donation, emergency access, consent for cross-border exchange of Patient Summary).
- 4 Manage the **notifications** you wish to receive by email.

Set up your profile

To define someone you know as a DSP assistant, click on « Mes Assistants » and enter his social security number (13-digit national identification number) in the search box.



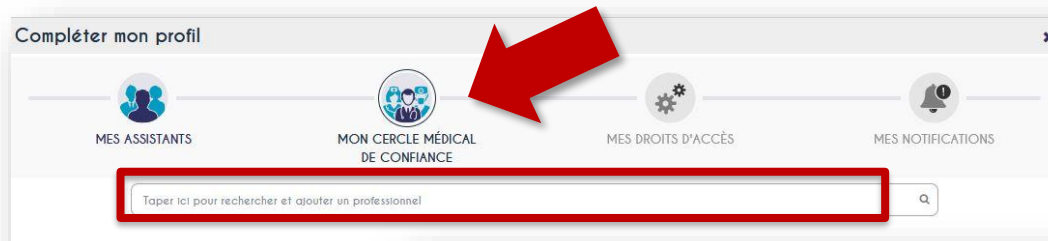
Click on the name of the person who appears. He or she will then be added to your list of assistants.



You can remove a person from your list of assistants at any time by clicking on "x".

Set up your profile

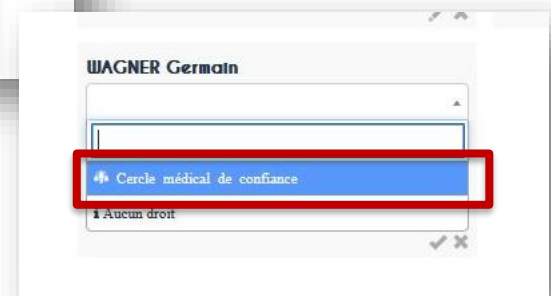
To give a health professional permanent access to your DSP, click on « **Mon cercle médical de confiance** » and enter the name in the search box.



Click on the respective name. This health professional will be included in your list.



For the first box, select the « **Cercle médical de confiance** ». Leave the « **Rôle** » box blank. You can remove access at any time by clicking on "x".



Set up your profile

Compléter mon profil

MES ASSISTANTS MON CERCLE MÉDICAL DE CONFIANCE **MES DROITS D'ACCÈS** MES NOTIFICATIONS

1 **Consentement**
Après mon décès, je suis donneur d'organes
Oui ☐ Non ☒

2 **Accès en urgence**
Accès en urgence
Accès normal ☐ Accès aux documents confidentiels ☒ Aucun accès ☐

3 **Consentement transfrontalier**
Cliquez ici pour plus d'informations.
Par la présente, je donne mon consentement explicite et avisé pour l'accès à mon résumé patient dans le cadre d'échanges transfrontaliers, d'après les conditions décrites ci-dessus.
Oui ☒ Non ☐

Précédent Suivant

1 In the « **Consentement** » section you can determine whether you are an organ donor or not.

2 In the « **Accès en urgence** » section you can choose between:

- « **Accès normal** » (access to all documents except those you have marked confidential)
- « **Accès aux documents confidentiels** » (access to all documents)
- « **Aucun accès** »

3 In section « **Consentement frontalier** » you can determine whether you agree to share your patient summary with a health professional you consult when you are **abroad**. (Currently this service is only available for patients followed by a primary care physician)

Set up your profile

The « **Mes notifications** » section allows you to determine for which specific actions you wish to receive an email notification.

The screenshot shows a web interface titled 'Compléter mon profil'. At the top, there are four tabs: 'MES ASSISTANTS', 'MON CERCLE MÉDICAL DE CONFIANCE', 'MES DROITS D'ACCÈS', and 'MES NOTIFICATIONS'. A red arrow points to the 'MES NOTIFICATIONS' tab. Below the tabs, the 'Mes notifications' section is expanded, showing three categories: 'Accès au dossier', 'Cercle médical de confiance', and 'Documents'. Each category has several notification items, each with a 'Oui/Non' selection button. A red box highlights these buttons. At the bottom of the window, there are 'Précédent' and 'Terminer' buttons.

Notification	Selection
Un professionnel de santé a accédé à votre dossier	Oui
Vous avez accédé à votre dossier	Non
Un professionnel de santé a été ajouté dans votre Cercle médical de confiance	Non
Un professionnel de santé a été retiré de votre Cercle médical de confiance	Non
Un professionnel de santé a créé un document dans votre dossier	Non
Vous avez créé un document dans votre dossier	Non
Un professionnel de santé a modifié un document dans votre dossier	Non
Vous avez modifié un document dans votre dossier	Non
Un professionnel de santé a ajouté un document bloqué dans votre dossier	Non

Make your selection by sliding the « **Oui/Non** » button to the desired position.

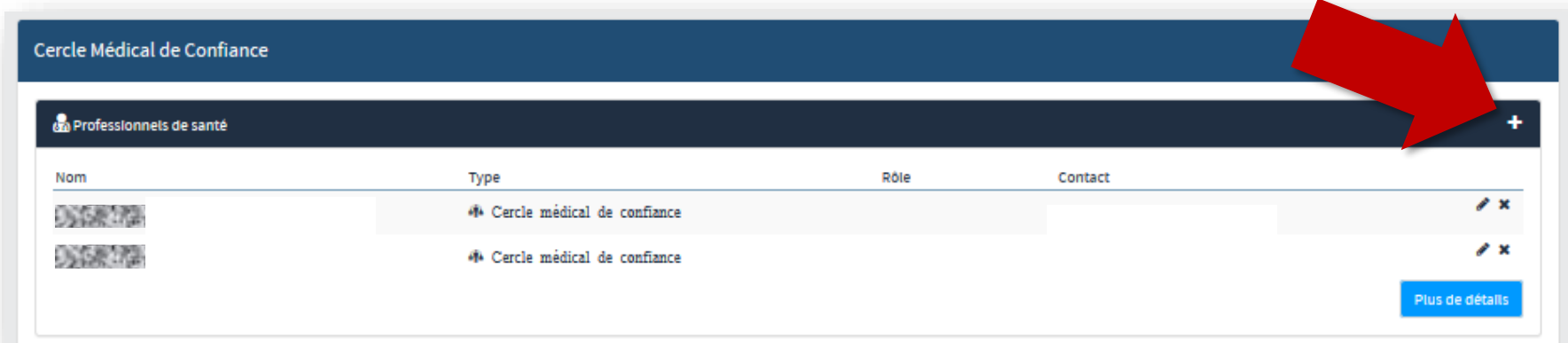
Insert a doctor in your « Cercle Médical de Confiance »

A doctor appointed in the « Cercle Médical de Confiance » has a permanent access to your DSP

The screenshot displays the eSanté Luxembourg DSP interface. A large red arrow points to the 'Cercle Médical de Confiance' section, which is currently empty. The interface includes a top navigation bar with user information and a search bar. Below the navigation bar, there are several sections: 'Professionnels de santé' (with a sub-section for 'Cercle Médical de Confiance'), 'Derniers documents' (listing various documents like 'Rapport médical' and 'Test de dépistage'), 'Accompagnateurs', 'Documents bloqués', 'Notes de passe', 'Déposer un document', 'Accès en ligne', 'Consentements', and 'Professionnels bloqués'. The 'Cercle Médical de Confiance' section is highlighted with a red arrow, indicating the area where a doctor can be added.

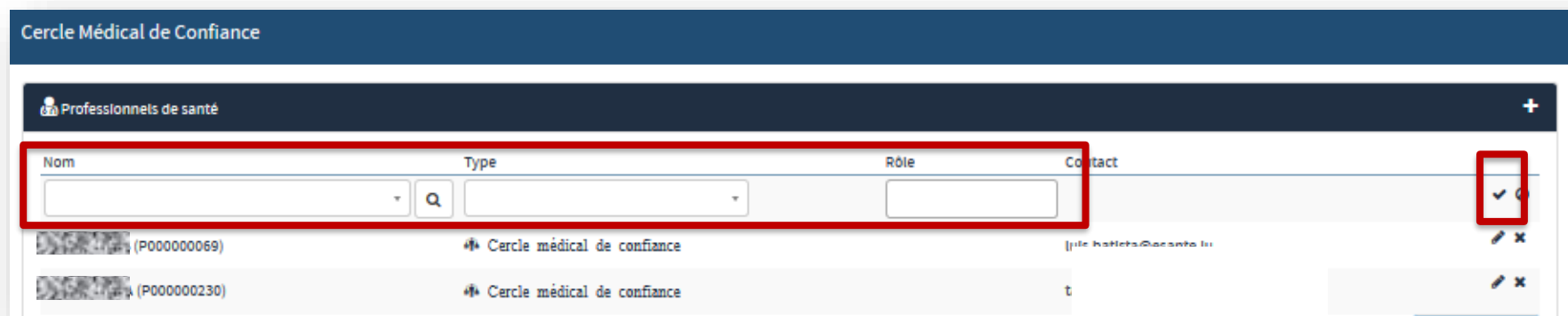
Insert a doctor in your « Cercle Médical de Confiance »

1. Click on « + » to insert a new doctor



The screenshot shows the 'Cercle Médical de Confiance' interface. At the top, there's a header 'Cercle Médical de Confiance'. Below it, a section titled 'Professionnels de santé' contains a table with columns: Nom, Type, Rôle, and Contact. The table lists two existing doctors, both with 'Cercle médical de confiance' as their Type. A red arrow points to a '+' button in the top right corner of the table area. A 'Plus de détails' button is located at the bottom right of the table.

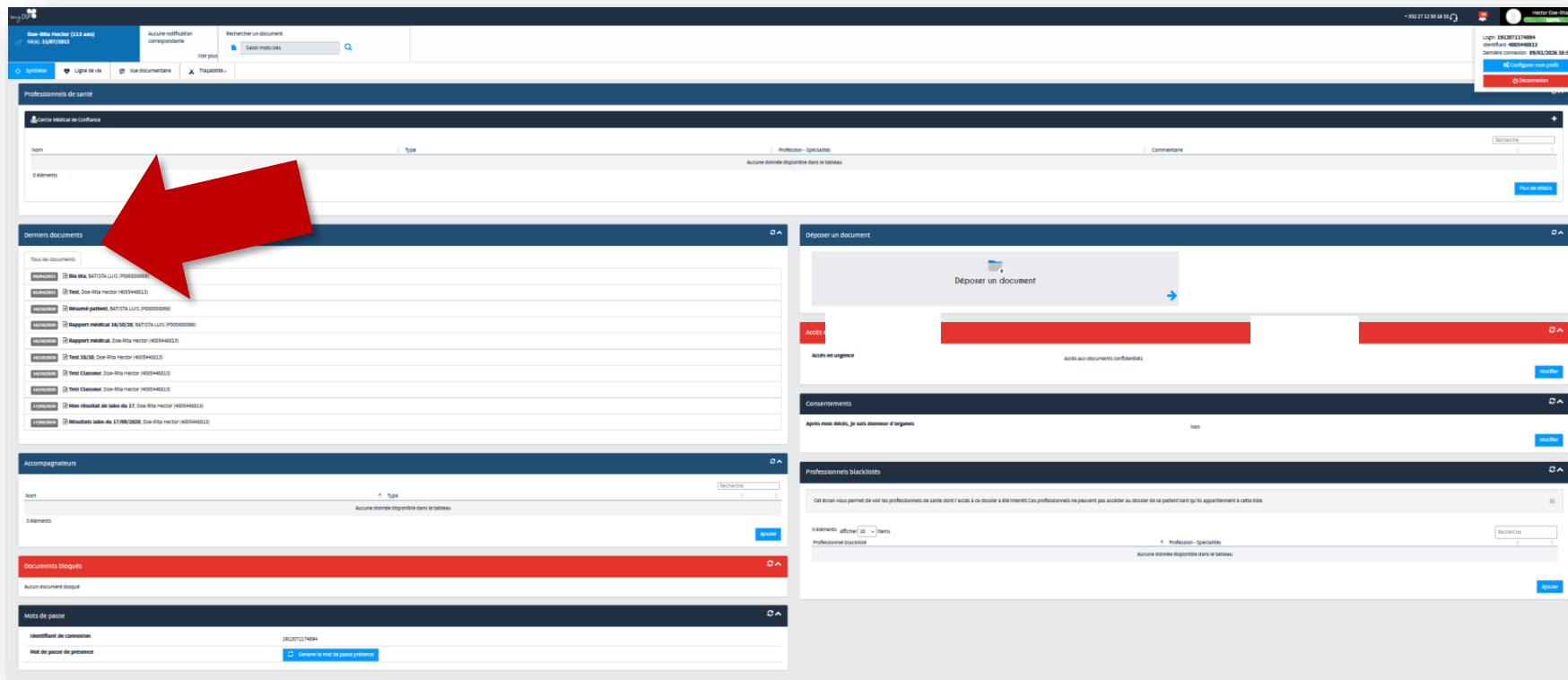
2. Enter the name of the doctor, select « Cercle Médical de Confiance » in « Type » and leave the field « Rôle » blank. Finish by clicking on « ✓ »



The screenshot shows the same interface as before, but with the form to add a new doctor visible. The 'Nom' field is highlighted with a red box. The 'Type' dropdown menu is also highlighted with a red box, showing 'Cercle médical de confiance' as the selected option. The 'Rôle' field is empty. The 'Contact' field is also highlighted with a red box. A red box highlights the confirmation button (✓) in the top right corner of the form. The table below the form shows the existing doctors.

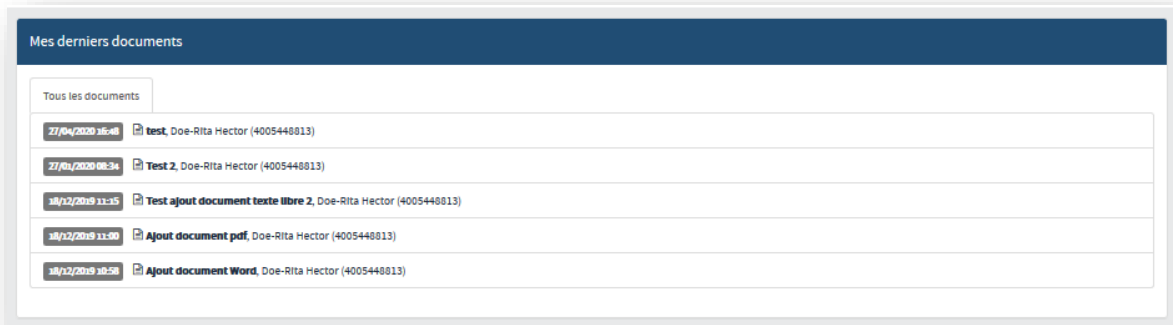
Consult your recent documents

The documents filed in your DSP can be viewed in the tab « Mes derniers documents »



Consult your recent documents

Click on the document to open it



The document will be displayed.
It can be printed, downloaded or changed to confidential.

Résumé patient n°8 - 29/06/2016 15:17 - MARKUS FREDERIC

Document Historique Propriétés

Page: 1 sur 3 Zoom automatique

Résumé patient

[Redacted]		Médecin responsable	
Sexe: Homme	ADM 30	Chambre / Lit	
IPP: 1400000271	30	Entrée	
Médecin référent			

IDENTIFICATION DECLARATION

N° de déclaration: 2016061234 Date d'établissement 29/06/16
Type de déclaration: Médecin référent
Version du résumé patient: Original
Dépositaire du résumé patient: Médecin référent

IDENTIFICATION MEDECIN REFERENT

Médecin référent Médecin Référent Remplaçant

Set up the confidentiality level of a document

You have the choice of 3 different levels of confidentiality

Modifier le niveau de confidentialité du document

Attention, le masquage induit des risques sérieux et unanimement reconnus pour la santé du patient.

☐ Je comprends et j'accepte les risques du masquage de documents médicaux.

Niveau de confidentialité

- ☒ Niveau de confidentialité : Standard
- ☐ Niveau de confidentialité : Confidentiel
- ☐ Niveau de confidentialité : Privé

Annuler Valider

STANDARD:

Document can be viewed by:

- the patient and his legal representative (if applicable)
- the DSP assistant
- the primary care physician (Médecin Référent)
- health professionals being part of the « Cercle Médical de Confiance »
- any professional having an active mandate and rights
- the author of the document

CONFIDENTIEL:

Document can be viewed by:

- the patient and his legal representative (if applicable)
- the DSP assistant
- the primary care physician (Médecin Référent)
- health professionals being part of the « Cercle Médical de Confiance »
- the author of the document

PRIVÉ:

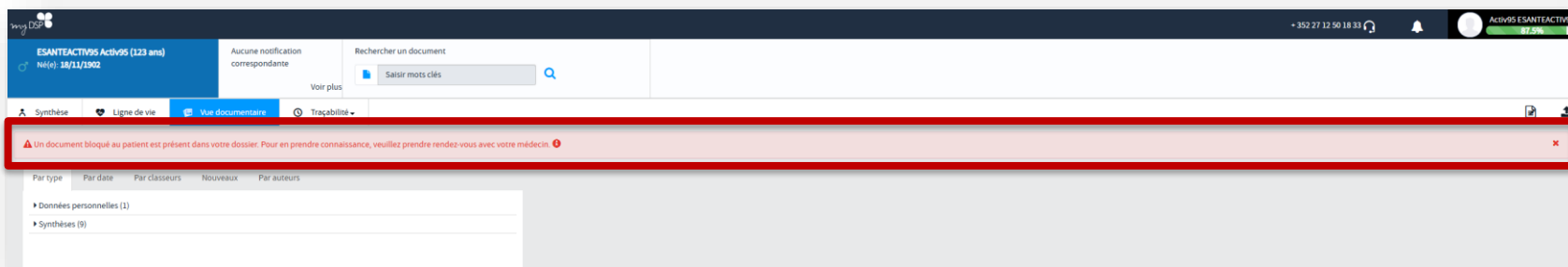
Document can be viewed by:

- the patient and his legal representative (if applicable)
- the DSP assistant
- the author of the document

Open a restricted document

When a document is blocked, a red bar appears in your «Vue documentaire». (see below)

To access this document, you will need to make an appointment with your healthcare professional. They will then be able to review the document with you and authorise access to it.



NB: Pathology reports are automatically filed as restricted documents, regardless of the result of the examination.

Open a restricted document

This document also appears in your «Synthèse» under «Documents bloqués».

ESANTEACTIV95 Activ95 (123 ans)
Né(e): 18/11/1902

Aucune notification correspondante

Rechercher un document
Saisir mots clés

Synthèse Ligne de vie Vue documentaire Traçabilité

Mes derniers documents

Cercle Médical de Confiance

Professionnels de santé

Nom	Type	Profession - Spécialités	Commentaire
MARIUS FREDERIC (2999999224)	Médecin Référent	Médecin généraliste - Médecine générale	

1 à 1 sur 1

Plus de détails

Accompagnateurs

Nom	Type
KANGAROO KELLY (4072455)	Assistant DSP

1 à 1 sur 1

Ajouter

Déposer un document

Déposer un document

Documents bloqués

Un document bloqué au patient est présent dans votre dossier. Pour en prendre connaissance, veuillez prendre rendez-vous avec votre médecin.

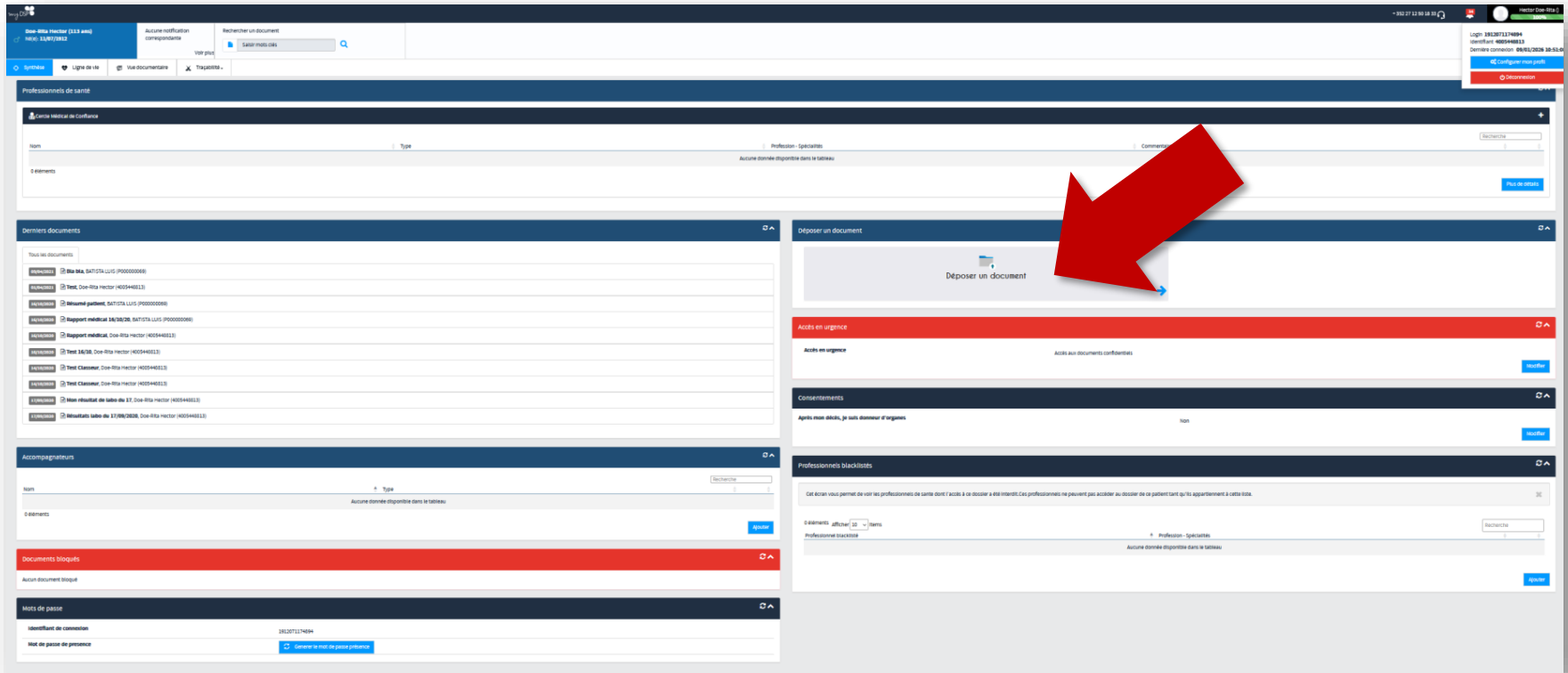
Autorisations d'accès à mon dossier

Accès en urgence Accès normal

Modifier

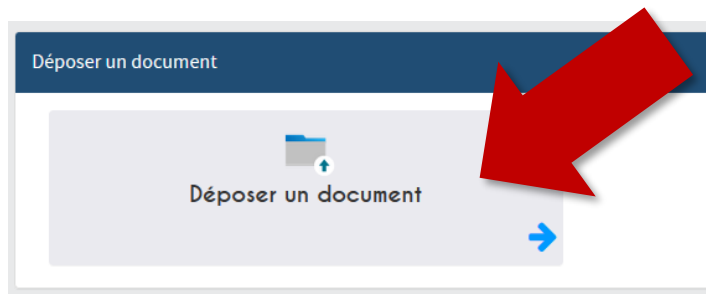
Upload a document in your private area

You can deposit a document relating to your health in your DSP



Upload a document in your private area

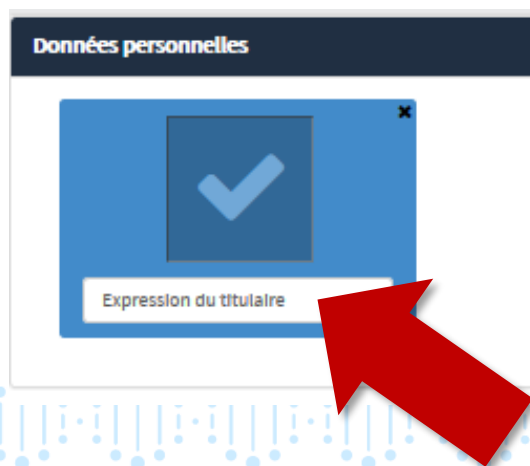
1. Click on « Déposer un document »



2. Click on « Déposer ici votre » and import the document.



3. Name your file in the area « Expression du titulaire »



4. Click on « Valider »



Upload a document in your private area

ATTENTION:

The DSP only accepts documents in « Word » or « PDF/A1 » format (as these ensure longtime content preservation)

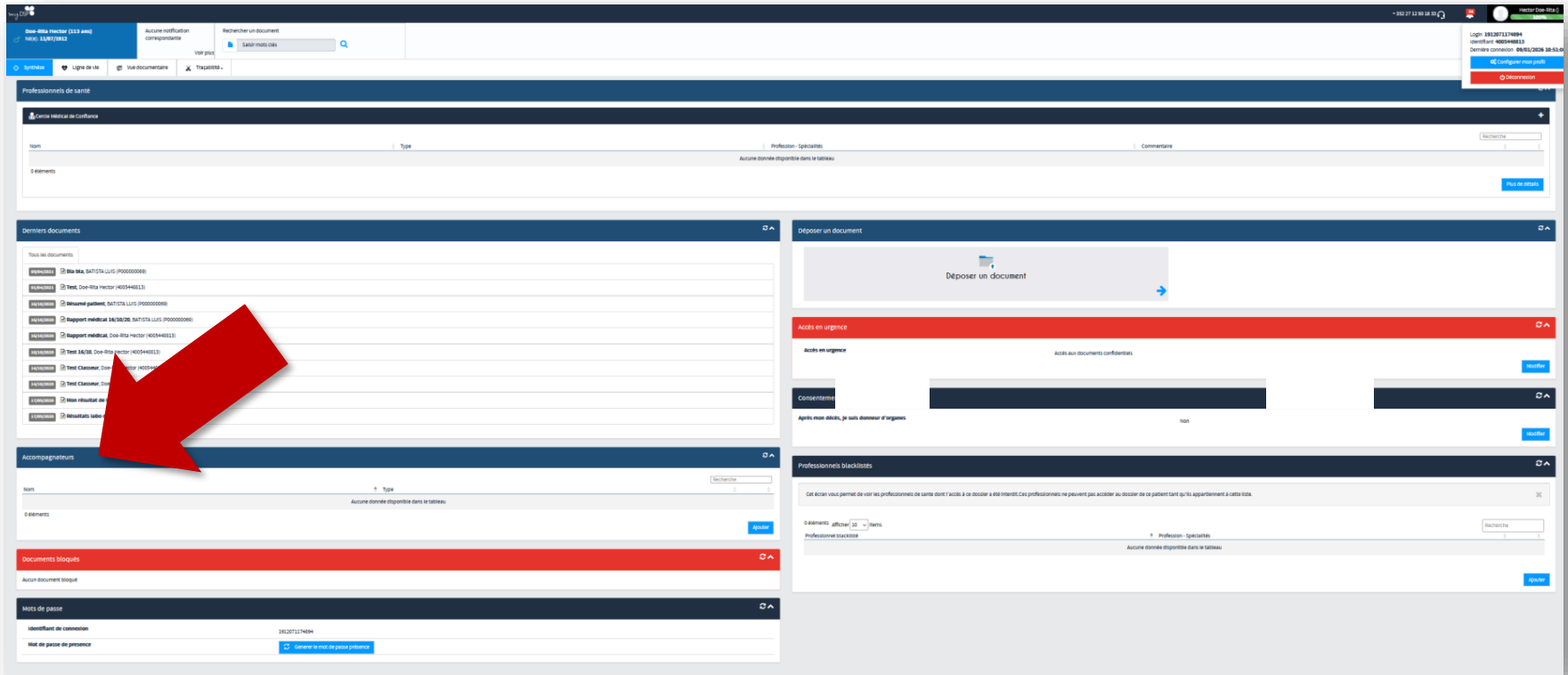
What if a failure message appears while trying to upload a document in PDF format into my DSP?

The easiest is to convert the PDF file into a Word document, using the function «Save as» and then upload it to your DSP. It will be automatically converted to PDF/A1 format.

Another solution is to take screenshots of the document (ALT+Prt Scr or by a special tool for screenshots) and paste (Control+V) them into the Word document that you want to upload to your DSP.

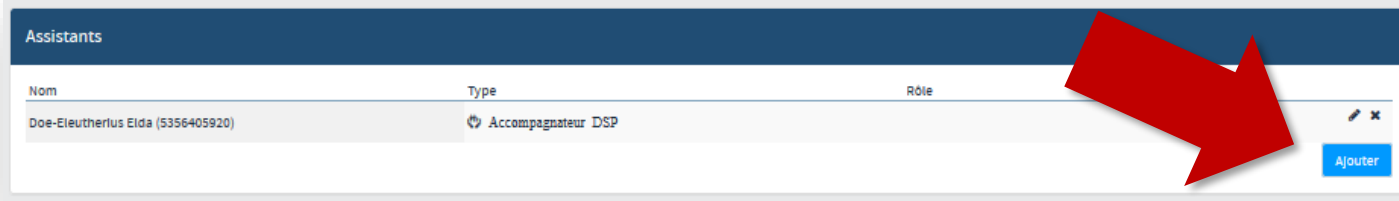
Define a DSP assistant

You can define a person of your choice as an assistant, to assist you in managing your DSP. This person must also have a DSP.



Define a DSP assistant

1. Click on « Ajouter »

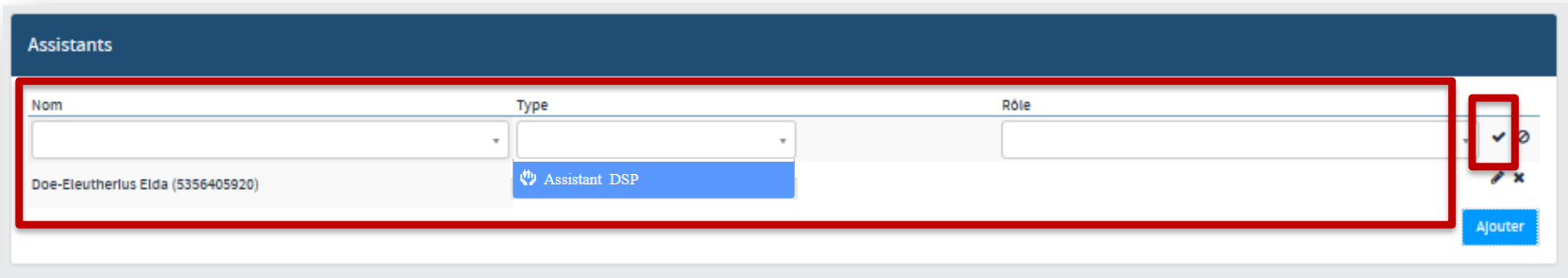


The screenshot shows a table titled 'Assistants' with three columns: 'Nom', 'Type', and 'Rôle'. A single row is visible with the name 'Doe-Elleutherlus Elda (5356405920)' and the role 'Accompagnateur DSP'. A large red arrow points from the top right towards the 'Ajouter' button in the bottom right corner of the table.

Nom	Type	Rôle
Doe-Elleutherlus Elda (5356405920)	Accompagnateur DSP	

Ajouter

2. Indicate the person's social security number (matricule), select « Assistant DSP » in « Type » and leave the field « Rôle » blank. Finish by clicking « ✓ ».



The screenshot shows the 'Assistants' form with three input fields: 'Nom', 'Type', and 'Rôle'. The 'Nom' field contains 'Doe-Elleutherlus Elda (5356405920)'. The 'Type' field has a dropdown menu open, showing 'Assistant DSP' selected. The 'Rôle' field is empty. A red box highlights the entire form area. Another red box highlights the confirmation button (a checkmark icon) in the bottom right corner.

Nom	Type	Rôle
Doe-Elleutherlus Elda (5356405920)	Assistant DSP	

Ajouter

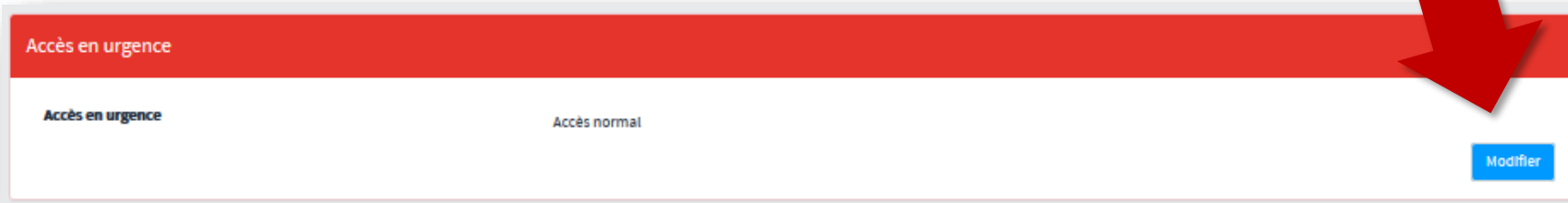
Define an emergency access

You can define the type of an access to your DSP in case of an emergency hospitalisation.

The screenshot displays the eSanté Luxembourg DSP interface. A large red arrow points to the 'Déposer un document' button, which is used to upload documents. The interface includes sections for 'Professionnels de santé', 'Derniers documents', 'Accompagnateurs', 'Documents bloqués', and 'Icots de passe'. The 'Derniers documents' section lists various medical documents such as 'Rapport médical', 'Test', 'Test Classé', and 'Résultat de labo'. The 'Accompagnateurs' section shows a table for listing accompanying persons. The 'Documents bloqués' section shows a list of blocked documents. The 'Icots de passe' section shows a list of pass codes. The 'Déposer un document' button is located in the center of the interface, below the 'Derniers documents' section.

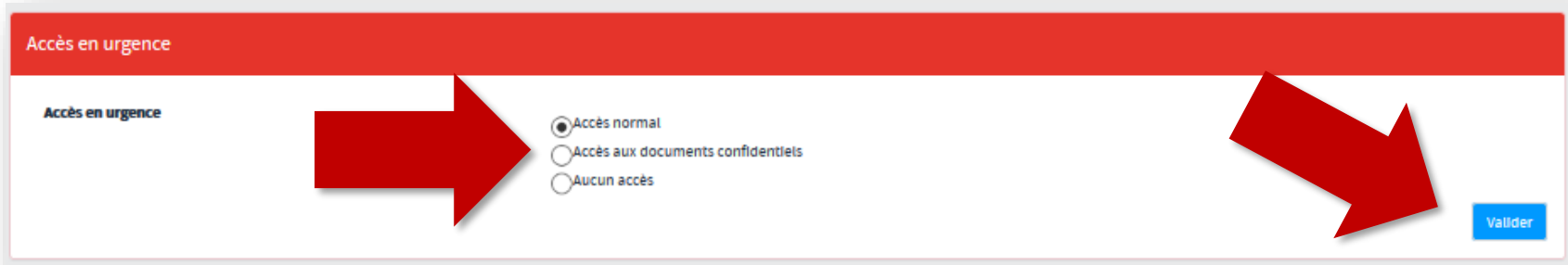
Define an emergency access

1. Click on « Modifier »



The screenshot shows a form titled 'Accès en urgence' with a red header bar. Below the header, there are two radio buttons: 'Accès en urgence' (selected) and 'Accès normal'. A blue button labeled 'Modifier' is located in the bottom right corner. A large red arrow points from the top right towards the 'Modifier' button.

2. Choose the relevant access type and click on « Valider »

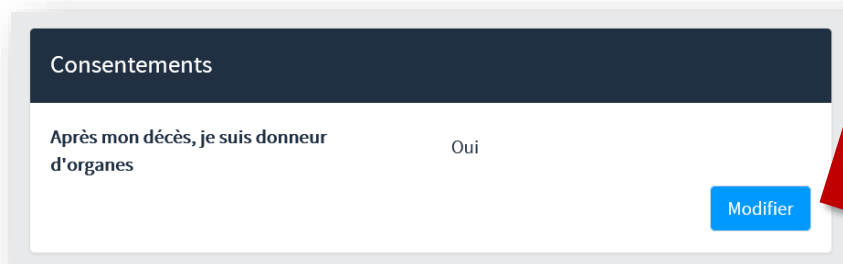


The screenshot shows the same form as before, but with the 'Accès normal' radio button selected. A large red arrow points from the left towards the 'Accès normal' radio button. Another large red arrow points from the right towards the 'Valider' button in the bottom right corner.

Modify the organ donor declaration

Please note that under [Luxembourg law](#), a person who has not entered an objection is automatically considered an organ donor by default. Thus, the « Yes » is systematically ticked in the DSP.

If you want to change this setting, please follow the instructions below and click on the tab « **Consentements** » and then on « **Modifier** ».

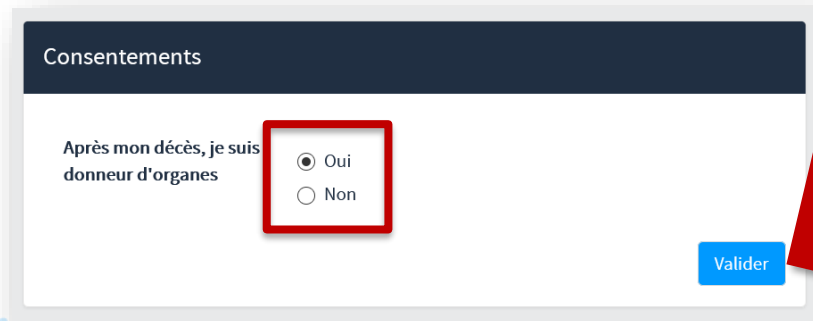


Consentements

Après mon décès, je suis donneur d'organes Oui

Modifier

Select your choice and click on « **Valider** »



Consentements

Après mon décès, je suis donneur d'organes

☒ Oui
☐ Non

Valider

Any questions?

Please contact our helpdesk

- by phone: (+352) 27 12 50 18 33
- via [Online form](#)



Agence eSanté G.I.E.

Agence nationale des informations partagées dans le domaine de la santé

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