

THE DSP, WHAT IS IT

- > The DSP is your secure personal Electronic Health Record, which is under your direct control.
- > It holds your in Luxembourg hosted key health information that has been uploaded by the healthcare providers involved in your medical care.
- > It gives at all times a snapshot of your health history. This helps the healthcare providers to provide you with the best possible treatment and care, and facilitates their medical follow-up and care coordination.
- > It contributes to an optimal and coordinated medical care, at the benefit of your health.
- > It is financed by Luxembourg government, and has a solid legal base.



AGENCE eSANTÉ :

- > is tasked to guarantee a high security level.
- > is liable for the security and data protection of the health information stored in your DSP.
- > sees to it that the required safeguards are in place so as to ensure the highest possible level of security and data protection.

The DSP, for the benefit of your health,
at the service of your healthcare providers

THE DSP OFFERS YOU SEVERAL BENEFITS!

- > It holds your important health information, in one central place online.
- > It facilitates the communication with and between the healthcare providers involved in your medical care.

It allows you to become an active partner in your healthcare, since you control what information goes into your record, and who is allowed to access it.

YOU HAVE A QUESTION OR NEED HELP?

Visit our website www.esante.lu and the FAQ section or contact our multilingual Helpdesk:

- by telephone: (+352) 27 12 50 18 33

- via our online form:



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Follow us on :   

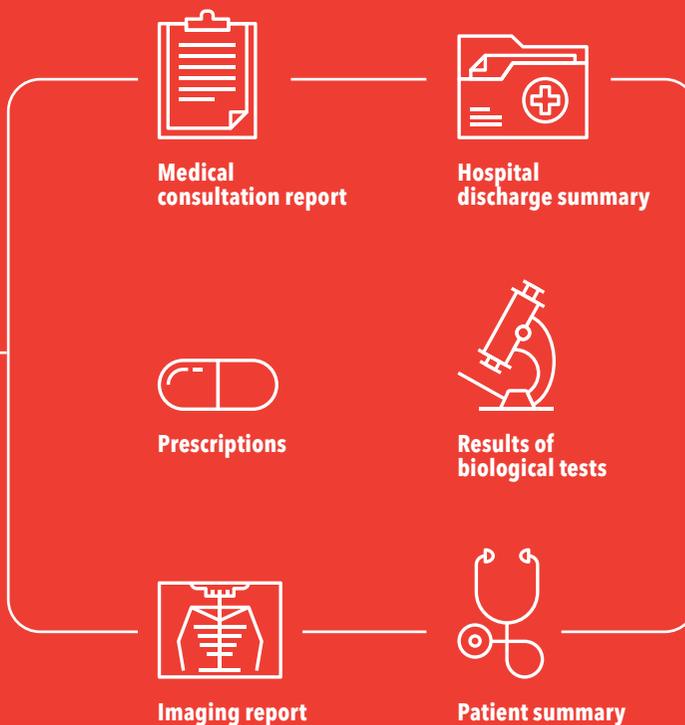
myDSP

DOSSIER DE SOINS PARTAGÉ

Your personal secure electronic health record
that holds your essential health information

YOUR DSP

Get involved in your healthcare, and become an active partner of your healthcare team



THE ACCESS TO YOUR DSP:

- > is possible after having activated your eSanté account :
 - on the **MyGuichet.lu** portal, in your private space using a LuxTrust product
 - or
 - on the **www.esante.lu** portal or in the **mobile application MyDSP**, using the activation code included in the letter sent by the Agence eSanté
- > is limited to yourself and the healthcare providers registered in Luxembourg who are involved in your medical care and whom you have granted access
- > is logged, so that you can see at any time who has accessed your DSP, when and why
- > can be assigned to a "DSP-assistant" i.e. a person you grant a right of access so as to help you manage your DSP

YOUR RIGHTS WITH REGARD TO YOUR DSP:

- > you can view the health data uploaded in your DSP (stored for 10 years as required by law)
- > you decide who can access your DSP
- > you decide what data is stored
- > you can define the confidentiality level of certain data
- > you can add health related data and documents in your personal area
- > you can request your DSP to be closed – and re-opened – at any time

> does not replace existing medical health records held by your healthcare providers; they will continue to update these with the latest information and will only upload the relevant health information into your DSP.

> will be supplied with health information over time once your DSP has been activated according to the instructions described in the DSP-activation letter you receive from Agence eSanté.