

HealthNet CSIRT

HealthNet CSIRT is the public CSIRT (Computer Security Incident Response Team) located in Luxembourg.

CSIRT HealthNet provides incident response to healthcare organizations located in Luxembourg.

The main goals for CSIRT HealthNet are:

- Promoting secure networking;
- Handling computer security incidents;
- Achieving cooperation among its members and state players.

CSIRT HealthNet addresses all types of computer security incidents which occur, or threaten to occur, in the constituency networks.

The level of support given by CSIRT HealthNet will vary depending on the type and severity of the incident or issue, the type of constituent, the size of the user community **affected, and CSIRT HealthNet's resources at the time; though in all cases** some response will be made.

Incidents will be prioritized according to their apparent severity and extent.

End users are expected to contact their systems administrator, network administrator, or department head for assistance.

For further information, you can contact us by:

- Email : incident [at] esante [dot] lu (our public key is available by [clicking here](#))
- Phone : +352 27 12 50 18 33

We are officially listed as a European CSIRT in Trusted Introducer: [HealthNet-CSIRT](#)

Our RFC2350 can be [downloaded here](#).

What is an incident ?

An information security event is an identified occurrence in a system, service or network state that indicates a possible breach of information security policy, a failure of safeguards, or a previously unknown situation that may be security relevant.

A single or a series of unwanted or unexpected information security events that have a significant probability of compromising business operations and threatening information security.

Source : [ISO/IEC TR 18044:2004]

Reporting an incident

If you wish to report an incident, please complete the reporting form [available here](#).

Once completed, it should be sent by email to the following address: incident [at] esante [dot] lu within the required time frame.