

QUICK-GUIDE PATIENT ACTIVATION ESANTE ACCOUNT



Summary

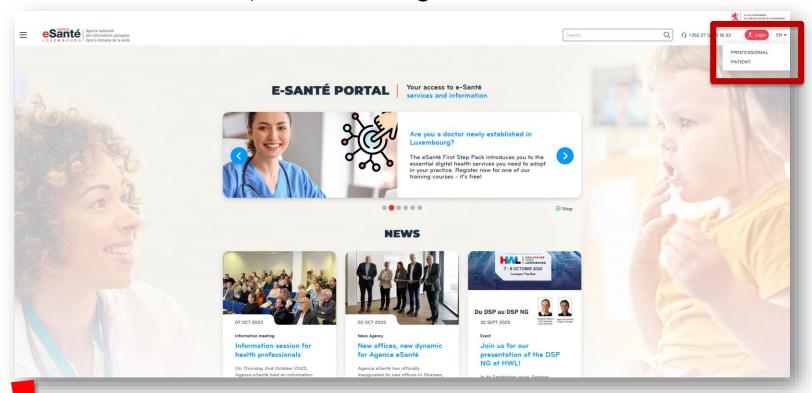
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Preliminary steps

Go to www.esante.lu; click on « Login » and than on « Patient ».



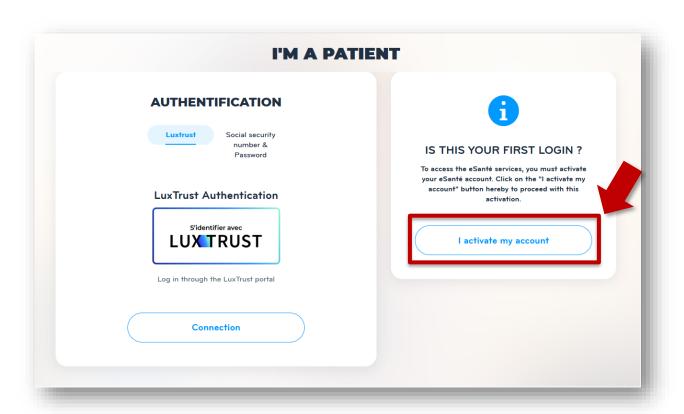
Activating your « eSanté account », gives you access to the different « eSanté services », including your DSP.



Preliminary steps

You are on the patient authentication/activation page.

Klick on « I activate my account »

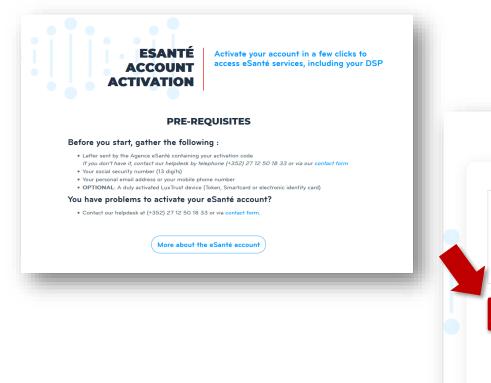


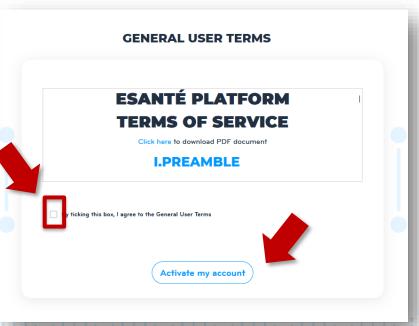




General terms and conditions of service

At the bottom of the page, you have to accept the general terms and conditions of service and click on the button « Activate my account »



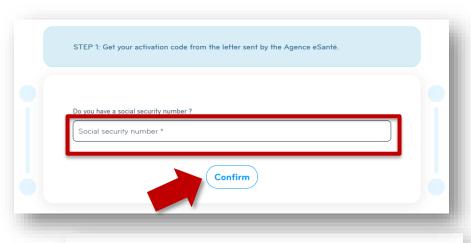


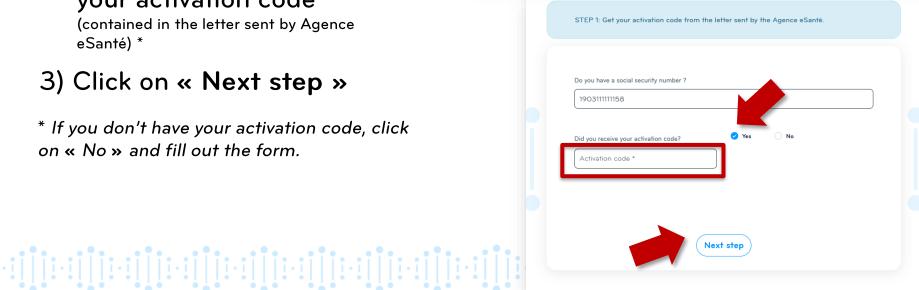


Step 1 – Activation code

- Enter your social security number (matricule) and click on « Confirm »
- 2) Click on « Yes » and enter your activation code * (contained in the letter sent by Agence eSanté) *
- 3) Click on « Next step »

* If you don't have your activation code, click on « No » and fill out the form.



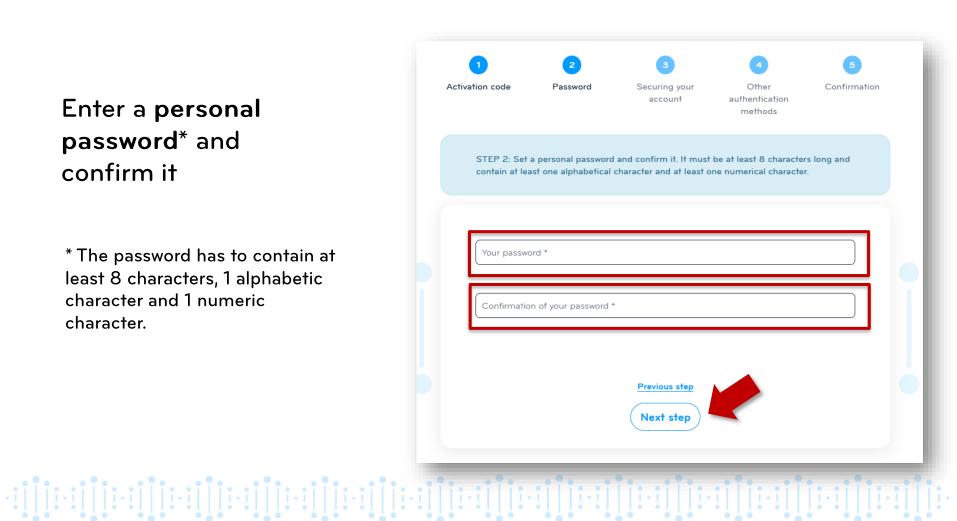




Step 2 - Password

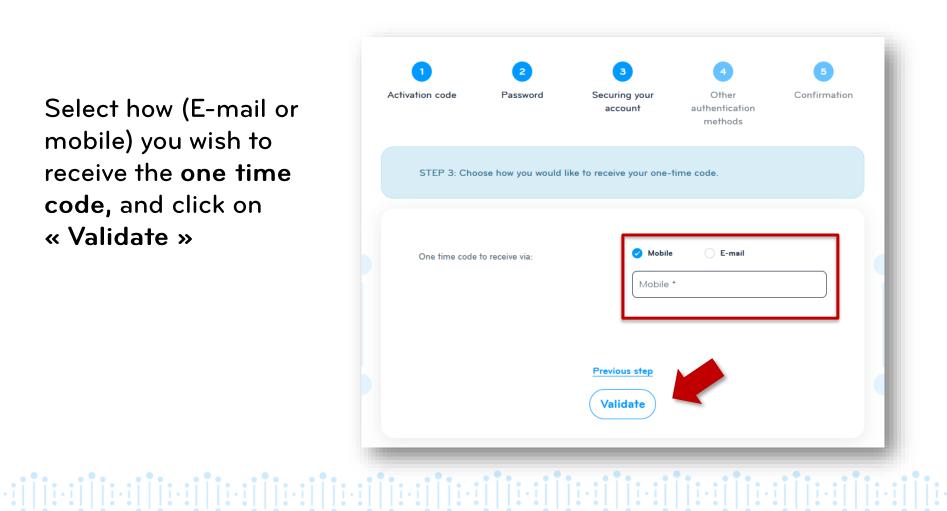
Enter a personal password* and confirm it

* The password has to contain at least 8 characters, 1 alphabetic character and 1 numeric character.



Step 3 – Safeguarding of the account

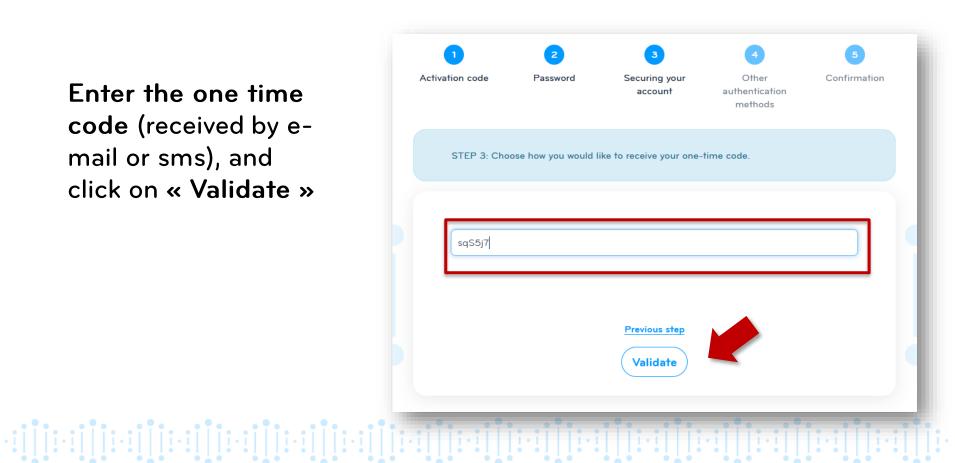
Select how (E-mail or mobile) you wish to receive the one time code, and click on « Validate »





Step 3 – Safeguarding of the account

Enter the one time code (received by email or sms), and click on « Validate »





Step 4 – Associate a LuxTrust device

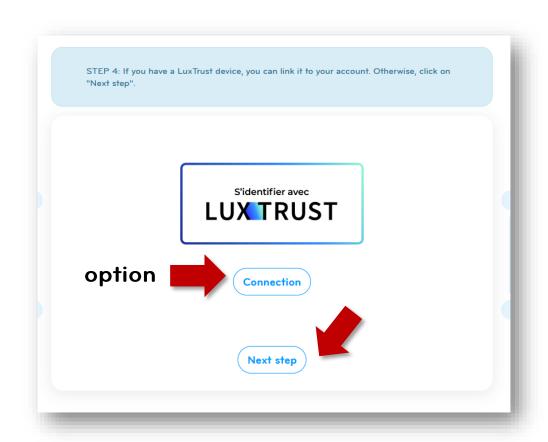
You have the possibility (not mandatory) to associate a LuxTrust device to your account.

In order to add your

LuxTrust device, click on

« Connection » and follow
the instructions on your
screen.

Otherwise, click on « Next step ».



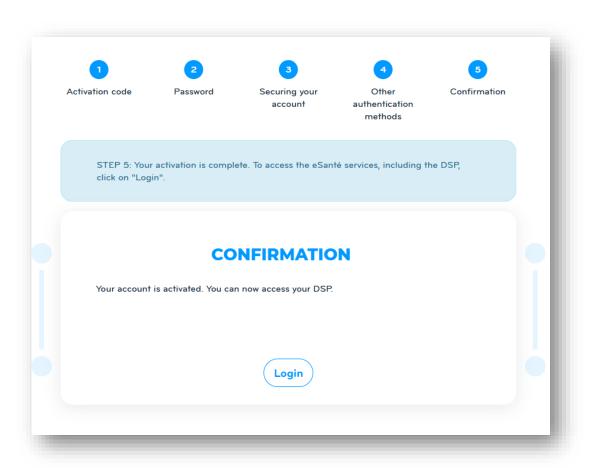




Step 5 – Confirmation

Your activation is complete!

You can now connect to your DSP.

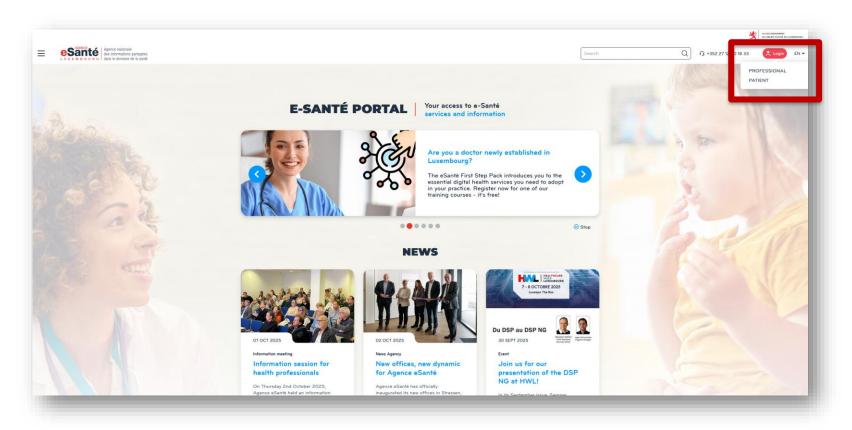






Connection to DSP

To connect to your DSP click on the red button « Login » and then on « PATIENT »





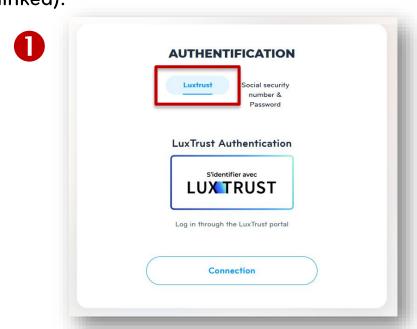


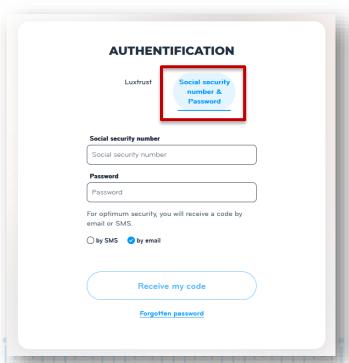
Connexion to DSP

Click on the authentication method of your choice:

« Luxtrust » (if you have linked a Luxtrust device to your account)

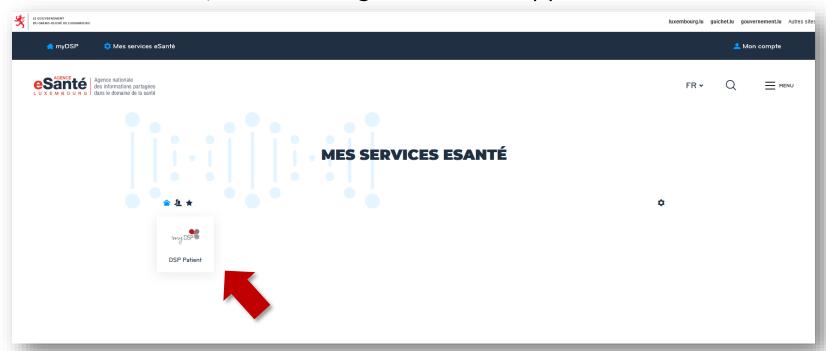
Social security number & Password » (in case no Luxtrust device is linked).





Connexion to DSP

Once connected, the following window will appear:



« Mes services eSanté » will give you access to the different services available, including your DSP.

Any questions?

Contact our helpdesk

- via telephone: (+352) 27 12 50 18 33
- via online form









Agence nationale des informations dans le domaine de la santé

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