QUICKGUIDE
MOBILE APPLICATION MyDSP

AGENCE eSanté LUXEMBOURG
Agence nationale des informations partagées dans le domaine de la santé

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Activation of the eSanté account

To activate your eSanté account:

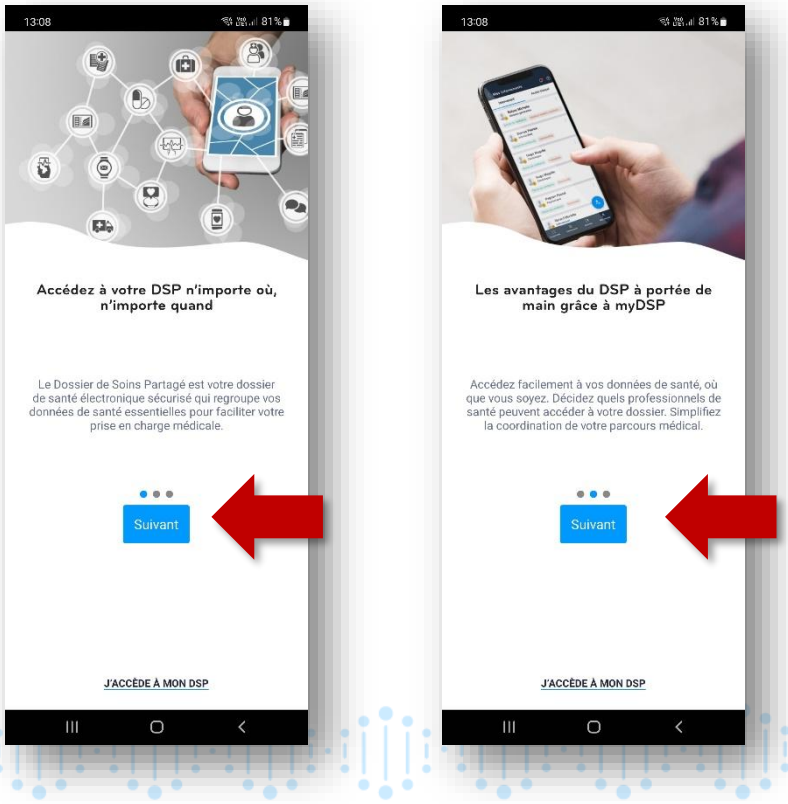
- Have your letter with the activation code sent by Agence eSanté to hand.
- Download the MyDSP application from your AppStore or GooglePlay.

  Note: Ensure that your mobile phone has been updated to the latest version.

Activation of the eSanté account

After downloading the MyDSP app:

Open the app on your smartphone and double-click on « **Suivant** ».

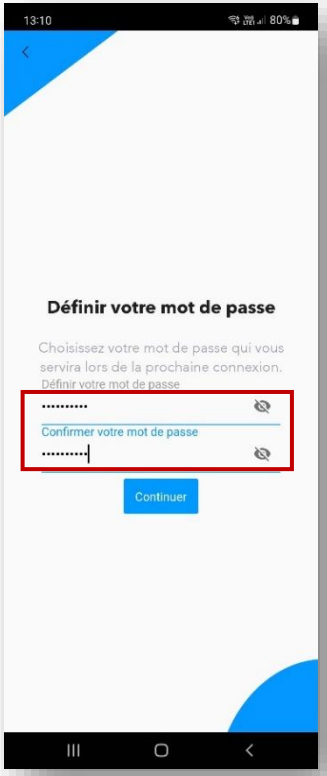


Activation of the eSanté account

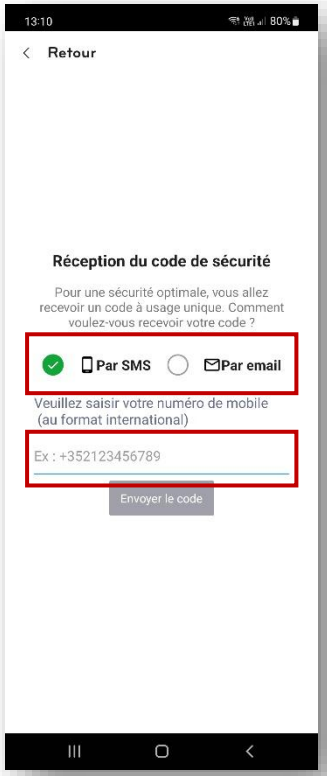
Click on
« J'ai reçu mon code d'activation »

Then enter your social security number and activation code.
Click on **« Activer mon DSP »**

Activation of the eSanté account



Set a personal **password** and confirm it.

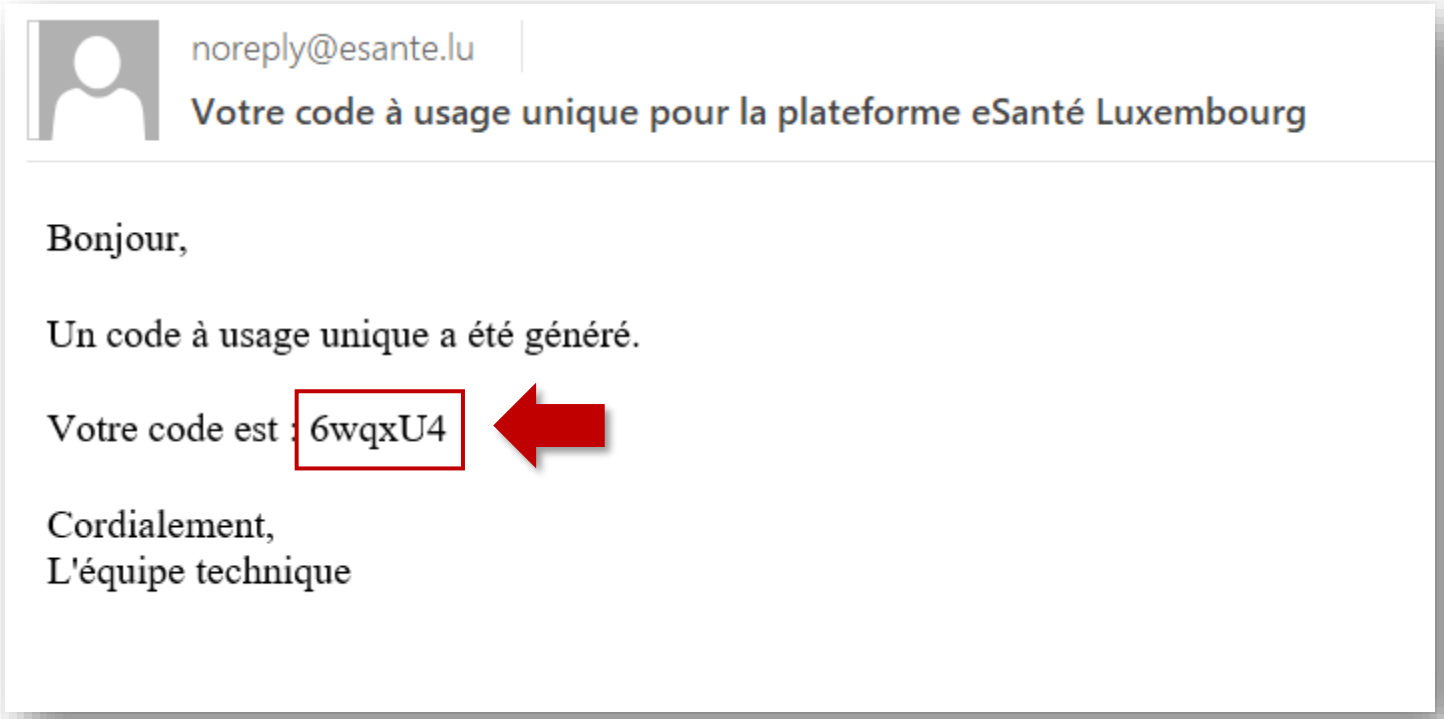


A **one-time code** will be sent to you by text message or email.

Please enter your mobile phone number or email address.

Activation of the eSanté account

Enter the code you received by text message or email



First Login

To access your healthcare record, click on « **J'accède à mon DSP** »

First Login

Your first login is always done using your social security number.

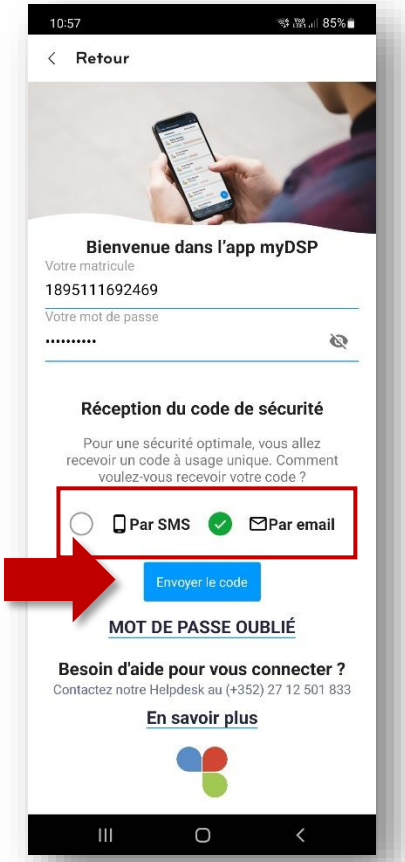
Afterwards, you can link a LuxTrust product and use it for future logins.

First Login

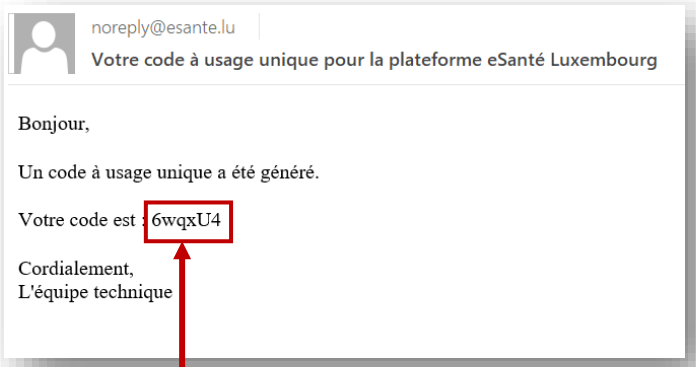
Please enter your social security number and personal password.

Then click on « **Se connecter** ».

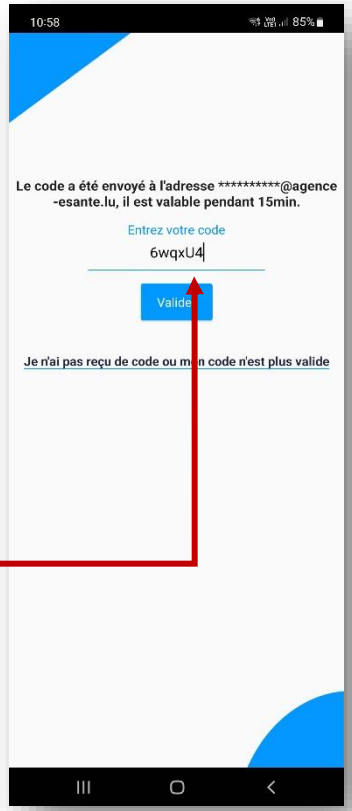
A one-time code will be sent to you by email or text message. Select the method you chose during activation and click « **Envoyer le code** ».



First Login



Please copy the code you received (by email or text message) and enter it.

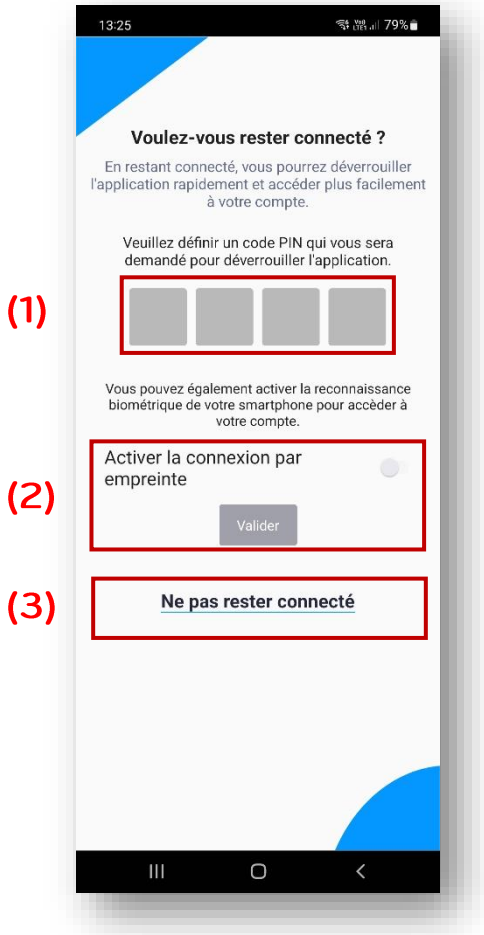


First Login

During your first login, you have the possibility to facilitate your future access:

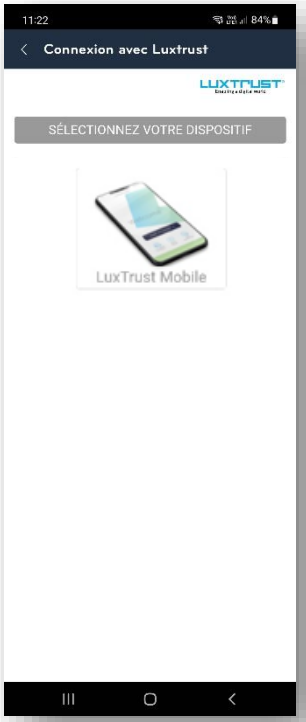
- with a **PIN code** (1)
- with your **fingerprint/FaceID** (2)

By clicking on « **Ne pas rester connecté** », future access will be via your social security number or LuxTrust if you choose to link it later. (3)



First Login

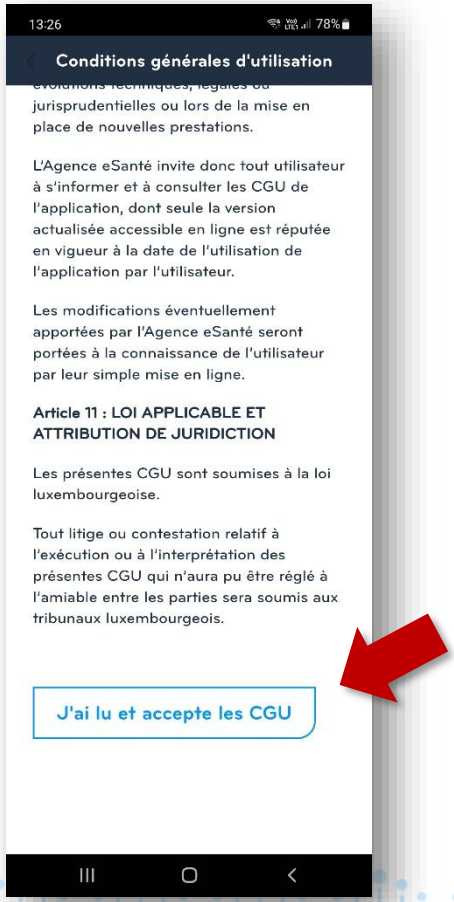
At this stage, a pop-up will invite you to link a LuxTrust product.



If you wish, select your Luxtrust product and follow the usual authentication procedure.

First Login

Please read and accept the Terms and Conditions of Use

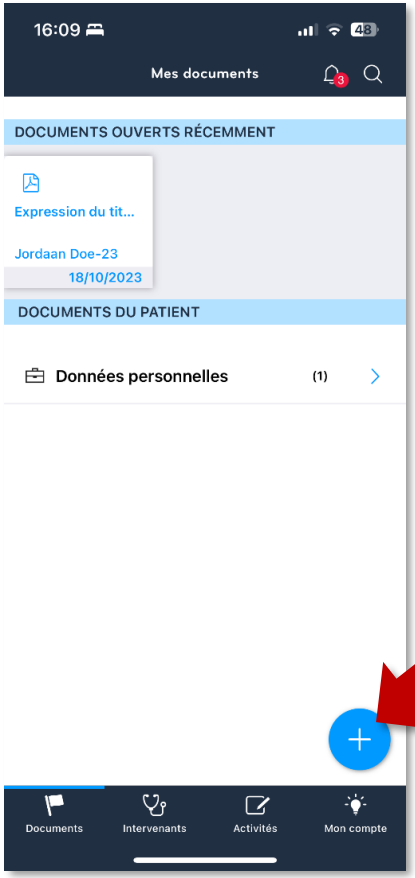


First Login

Click on « **J'accepte** » to finalise the opening of your DSP

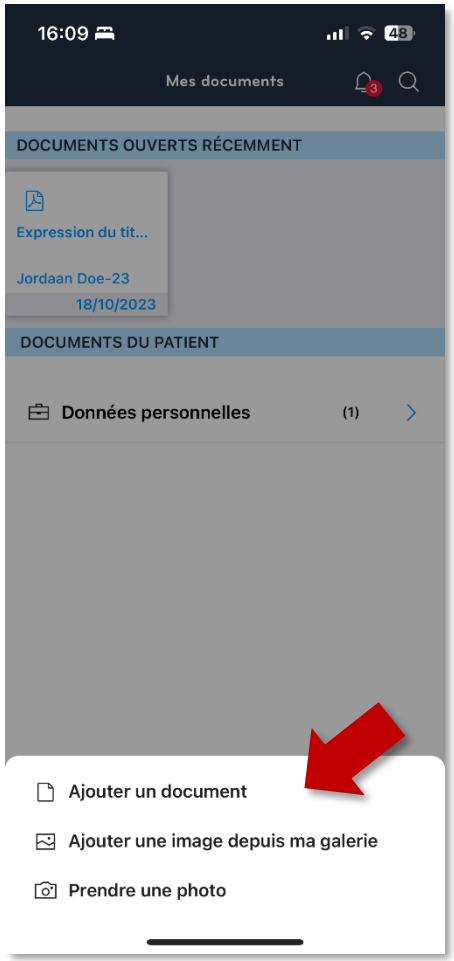
Adding a document

You can add a document to your DSP directly via the MyDSP app.



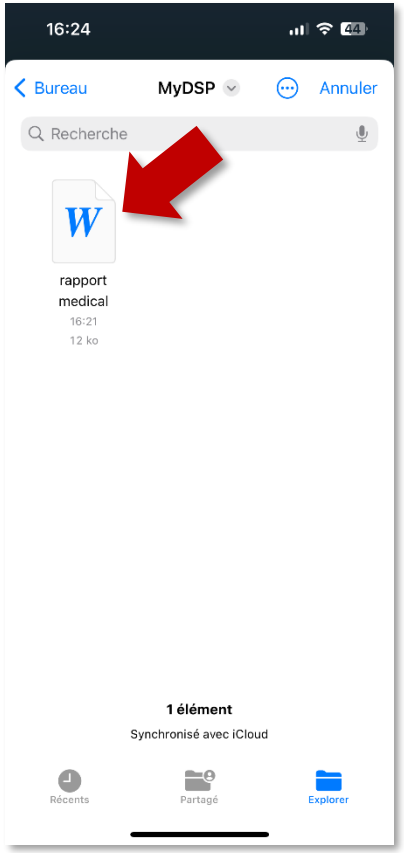
Click on the round blue button with a + sign.

Adding a document



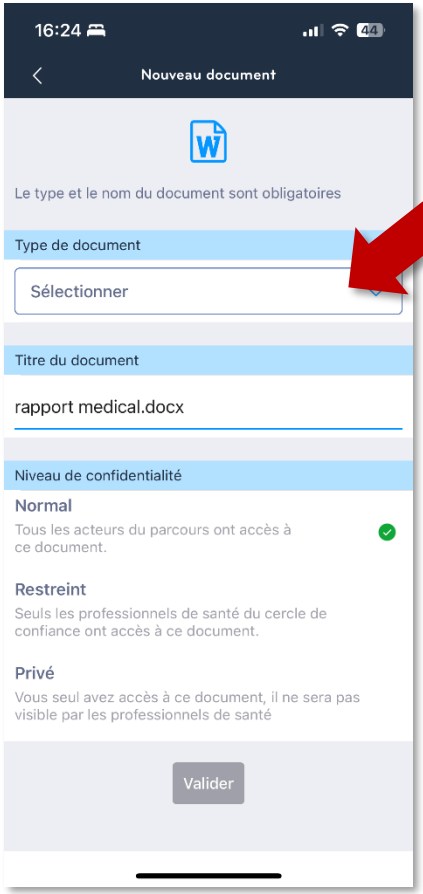
Click on the type of document you wish to add

Adding a document



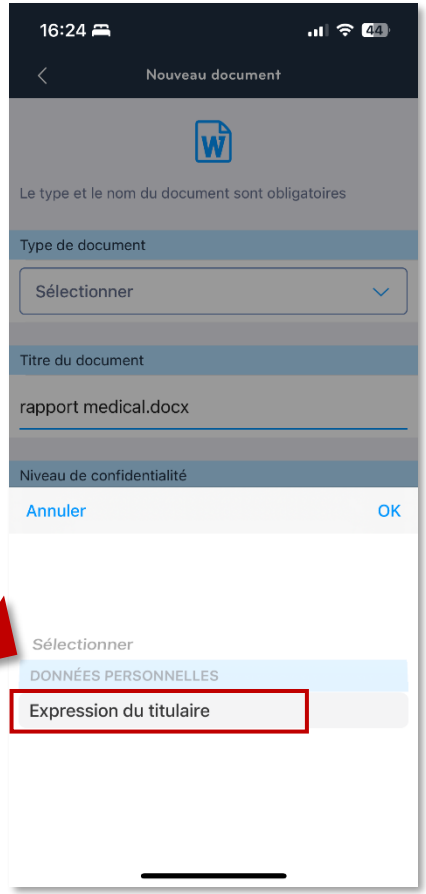
The « FICHIERS » folder will open on your mobile phone and you can select the document(s) you wish to add to your DSP.

Adding a document

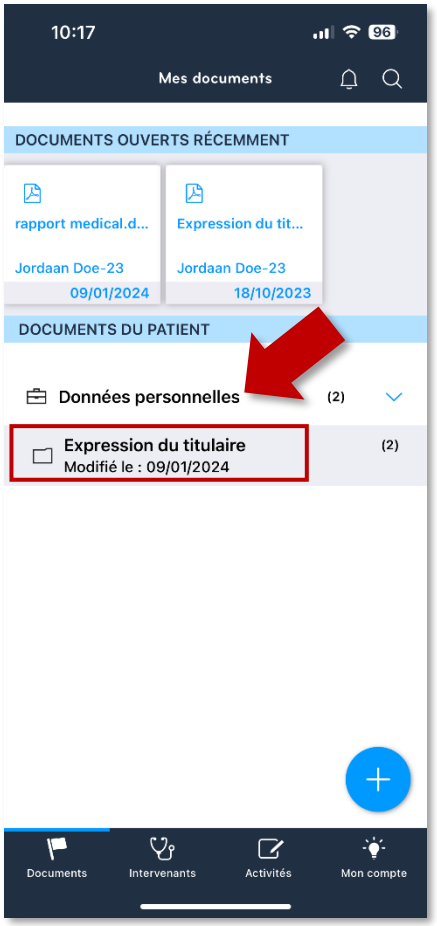


Click on
« Type de document »

Select **« Expression du titulaire »** in the drop-down menu



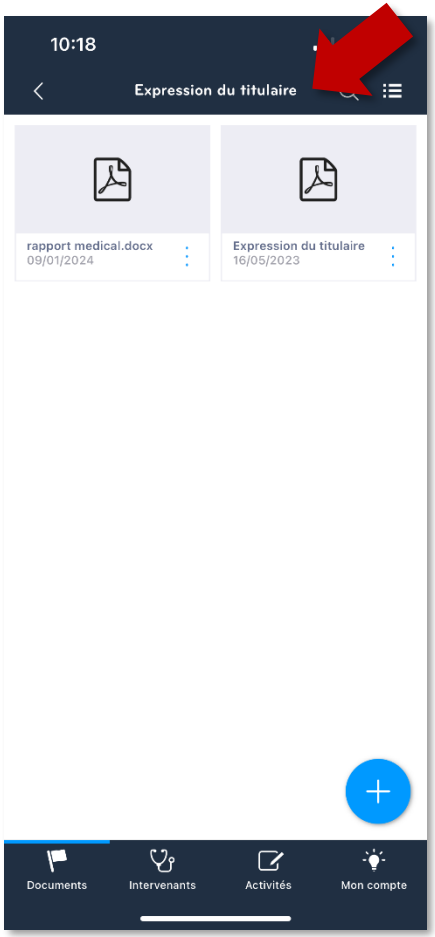
Adding a document



The document you have added is now available in the « **Mes documents** » section.

To view it, click on « **Données personnelles** » then « **Expression du titulaire** »

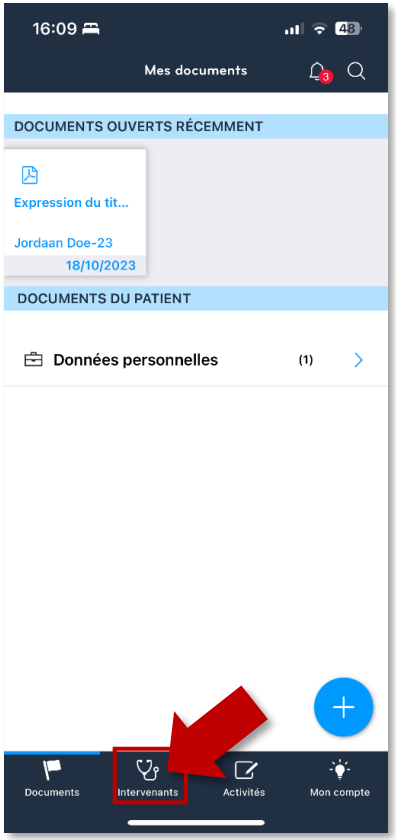
Adding a document



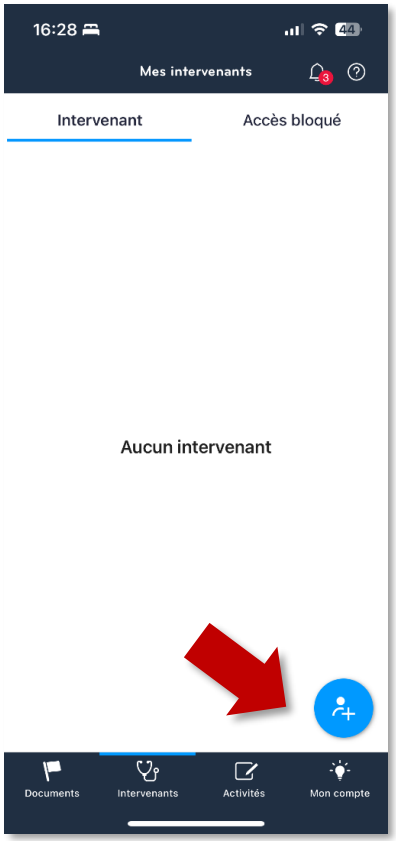
You can now find your documents in the MyDSP app.

Granting access to a healthcare professionnal

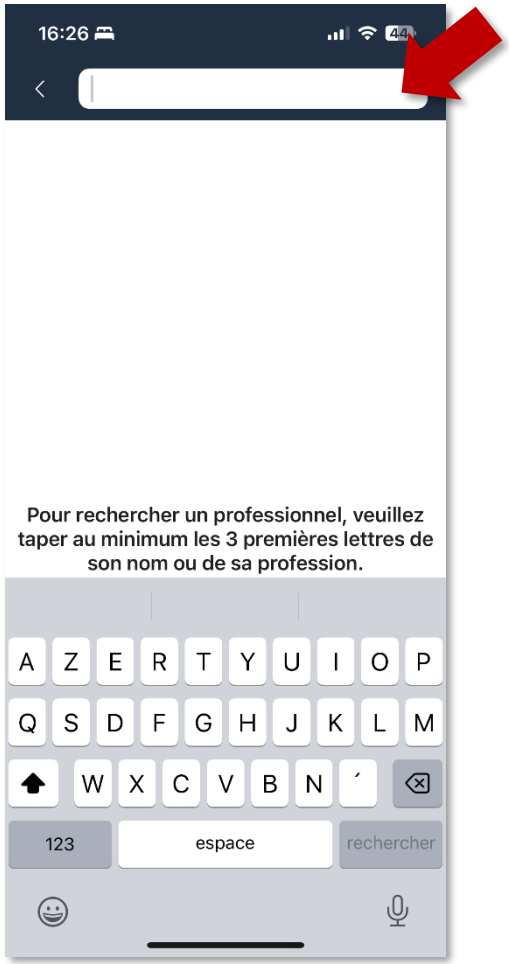
The MyDSP app allows you to give access to your file to one or more healthcare professionals of your choice.



Click on
« **Intervenants** »
then on



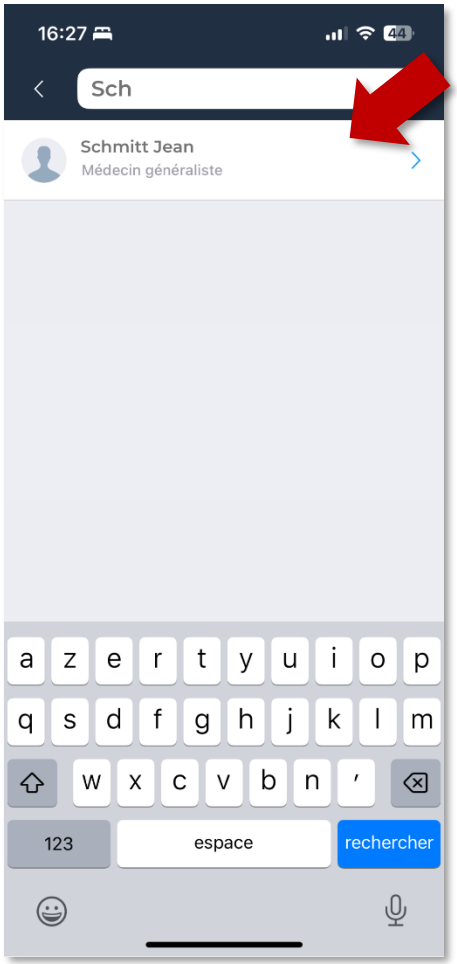
Granting access to a healthcare professional



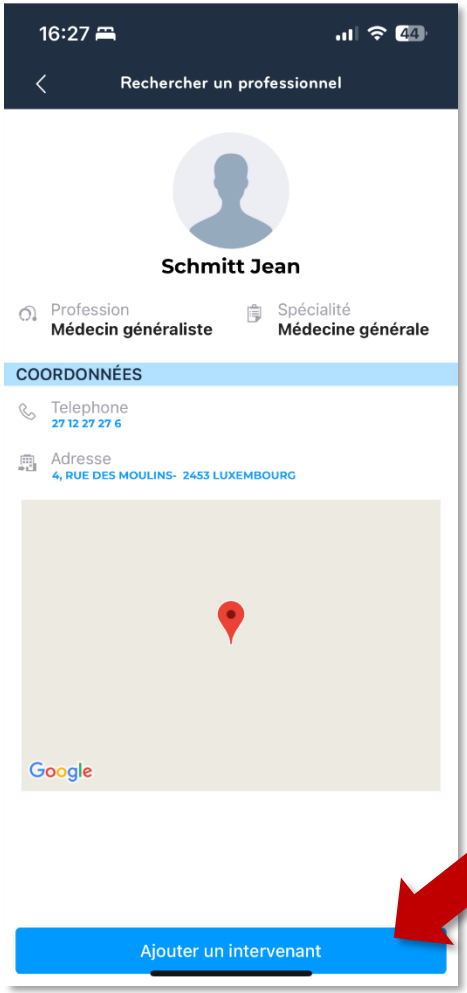
Enter the first few letters of the healthcare professional's name.

Their name will appear.

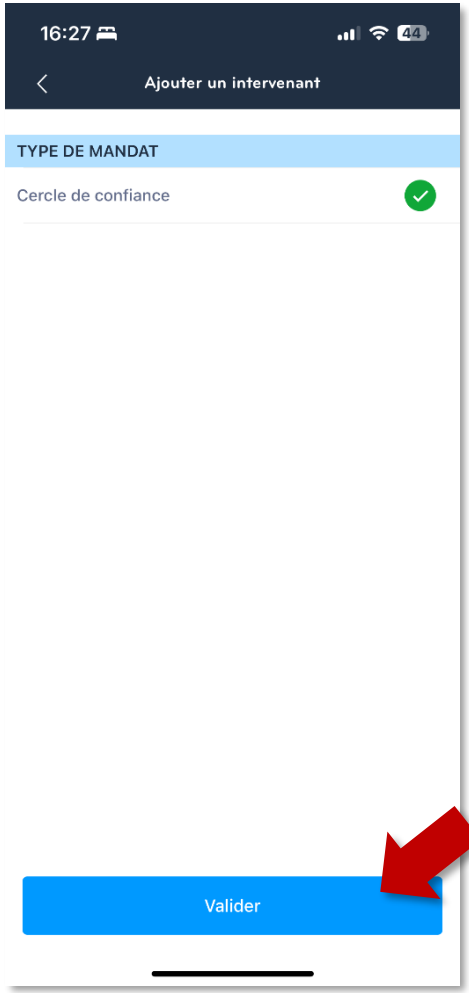
Click on the name.



Granting access to a healthcare professional

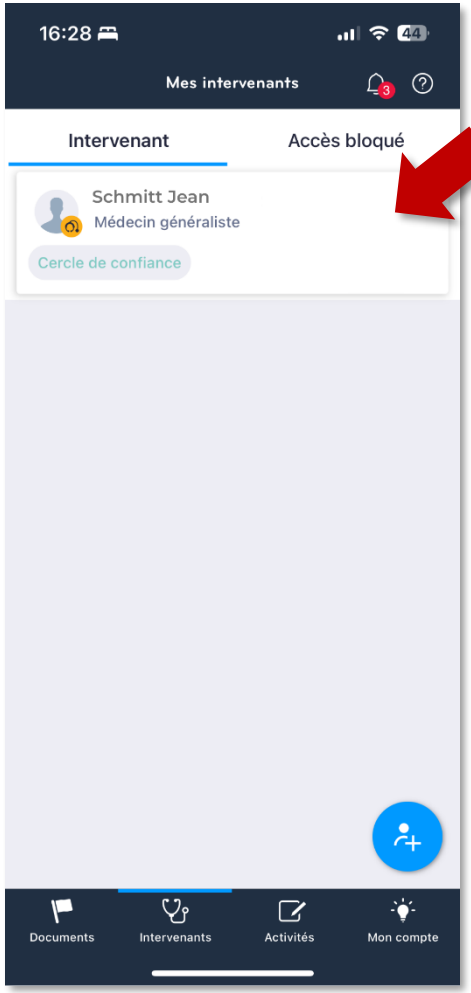


Click on
« Ajouter un intervenant »



Then on
« Valider »

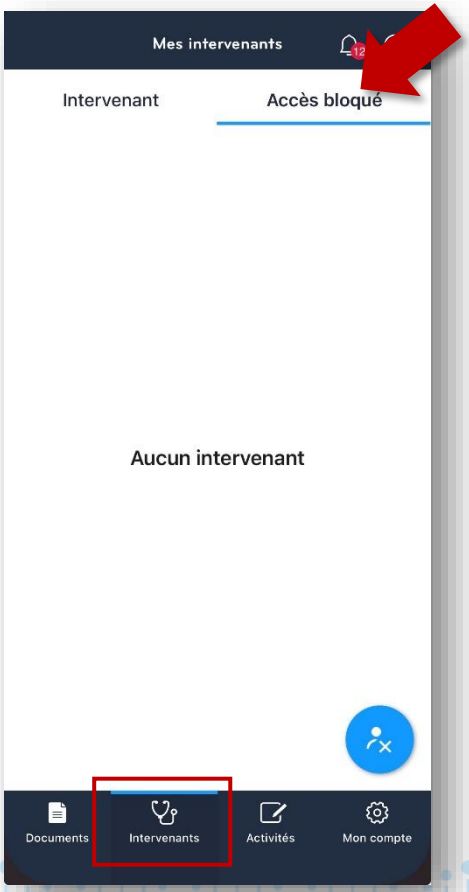
Grant access to a healthcare professional



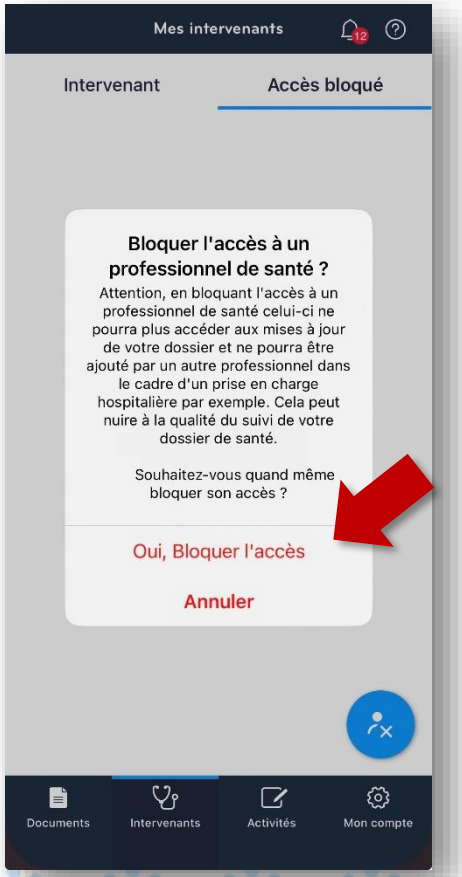
The healthcare professional now has access to your record.

Blocking access to a healthcare professional

To block a healthcare professional's access to your DSP:

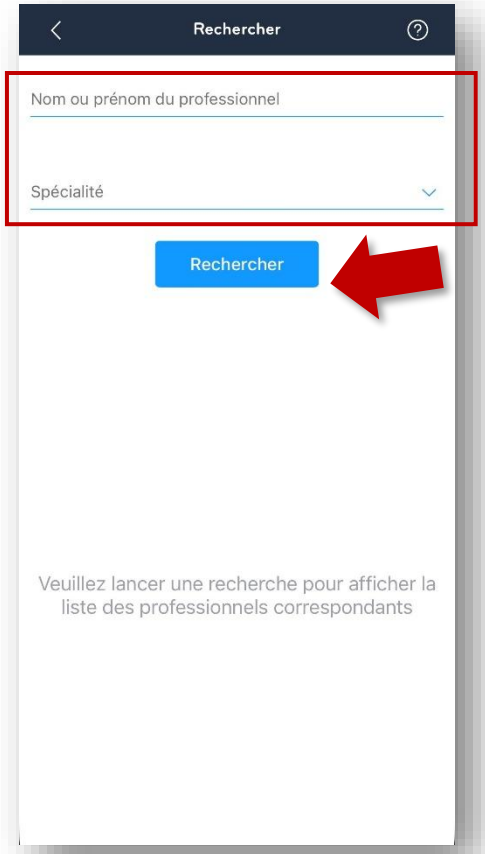


In the « **Intervenants** », section, click on « **Accès bloqué** » and then on the icon



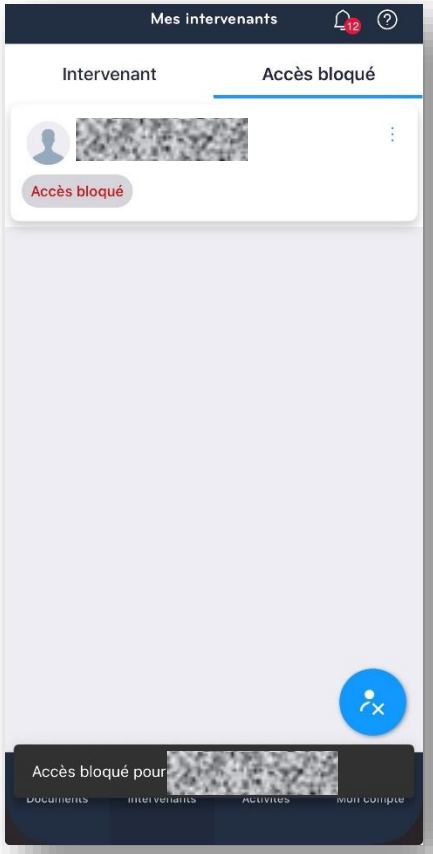
Click than on « **Oui, Bloquer l'accès** »

Blocking access to a healthcare professional



Enter the **name** of the healthcare professional and their **speciality**. Click on **« Rechercher ».**

A list will appear. You can then select the relevant professional.

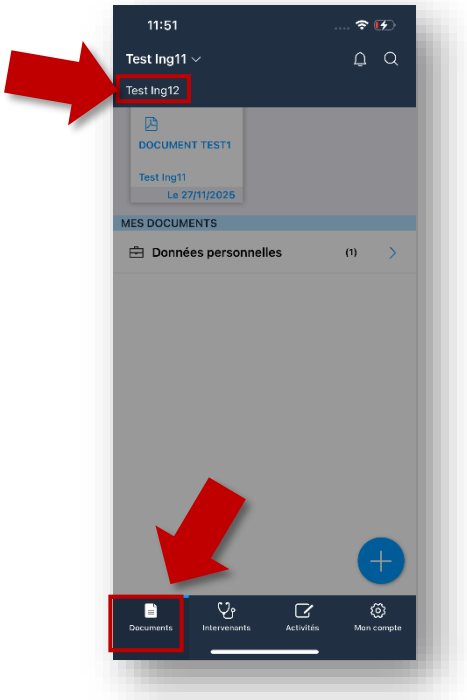


The name of the healthcare professional will then appear with the words **« Accès bloqué ».**

You can unblock this access at any time.

Viewing a third party's DSP as an assistant

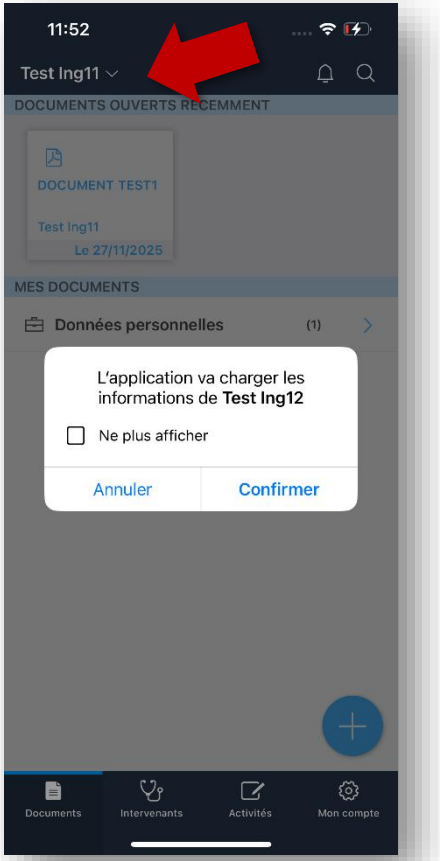
If a third party has designated you as an assistant to manage their DSP, you can access their file via the app.*



In the « **Documents** » tab, you can see if you are assisting a third party. *(example in the screenshot: 'Test Ing12')*

* The appointment of a DSP assistant is only possible via a connection to the portal www.esante.lu.
Consult the DSP user guide for detailed procedures.

Viewing a third party's DSP as an assistant



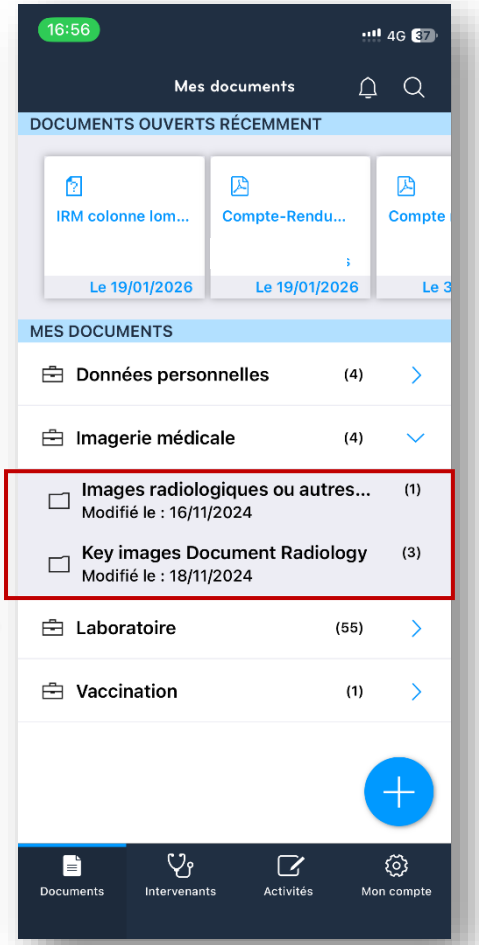
To access their DSP, click on **the name of the person** who designated you as their assistant and confirm the action.
The information contained in that person's DSP will then be automatically loaded.

Viewing a third party's DSP as an assistant

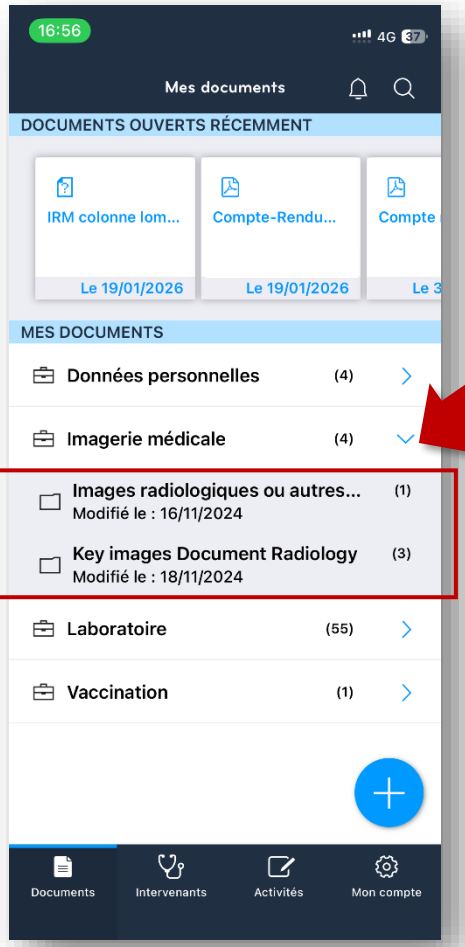
In the « **Mes documents** » area of the person who designated you as their assistant, you have access to all the documents contained in their file.
You also have access to all the other features of the application.

Access to medical imaging

Click on **«Imagerie médicale»** to access your medical images (scan, MRIs, etc.) and related reports



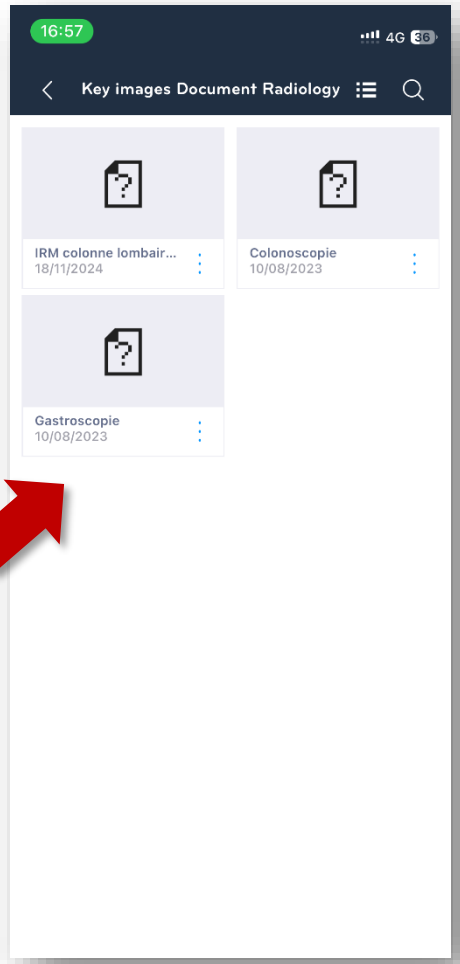
Access to medical imaging



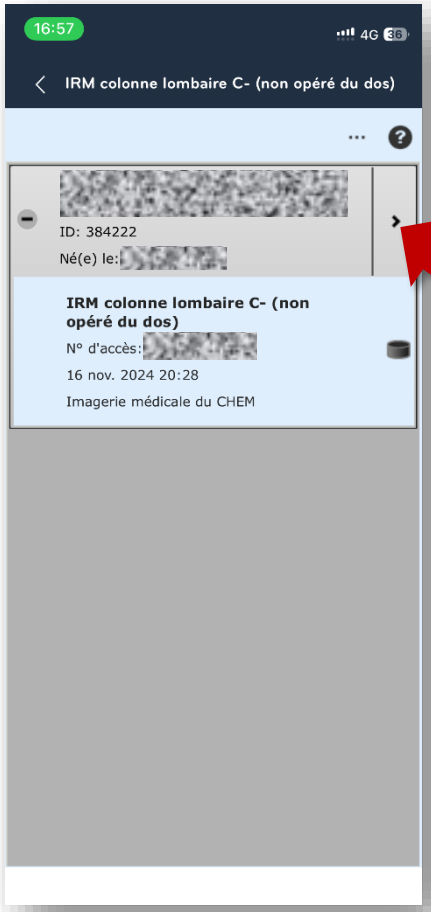
To acces the report, click on **«Images radiologiques ou autres...».**

To access the image, click on **«Key images Document Radiology».**

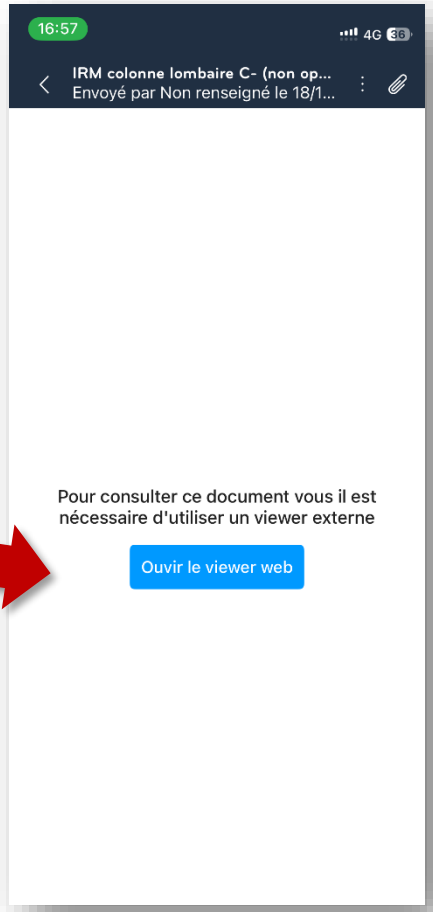
You will then see links to the various images stored in your file.



Access to medical imaging



Click here and then on «Ouvrir le viewer web»



You now have access to the image

Forgotten password

If you wish to log in with your social security number and have **forgotten your password:**

Click on
« Avec votre matricule »

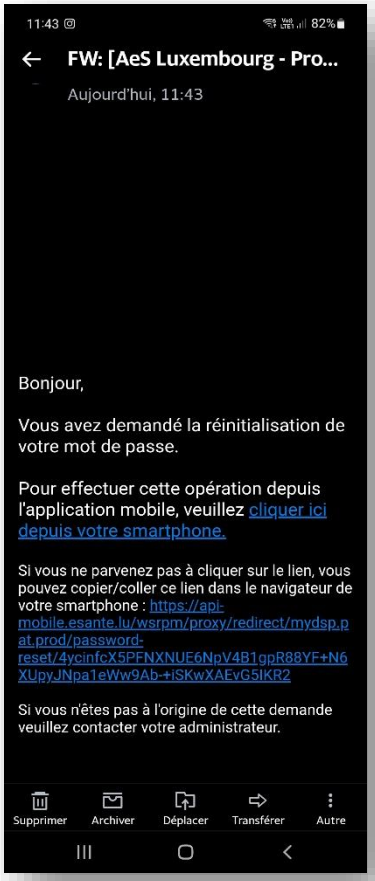
And then on
« Mot de passe oublié »

Forgotten password

Enter your social security number and email address, then click on « **Réinitialiser mon mot de passe** ».

Please note: If you do not have an email address linked to your account, please contact our Helpdesk on (+352) 27 12 50 18 33.

Forgotten the password



An email has been sent to you. Click on the link in the email received on your mobile phone.

A window will open. You can set a new password, confirm it, and then click **« Valider mon nouveau mot de passe »**

Any questions?

Contact our helpdesk

Telephone: (+352) 27 12 50 18 33

Contactform

Agence eSanté G.I.E.
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Site Internet: www.esante.lu

AGENCE eSanté LUXEMBOURG | Agence nationale des informations partagées dans le domaine de la santé