

THE DSP, WHAT IS IT

- > The DSP is your secure personal Electronic Health Record, which is under your direct control.
- > It holds your key health information that has been uploaded by the healthcare providers involved in your medical care.
- > It gives at all times a snapshot of your health history. This helps the healthcare providers to provide you with the best possible treatment and care, and facilitates their medical follow-up and care coordination.
- > It contributes to an optimal and coordinated medical care, at the benefit of your health.
- > It is financed by Luxembourg government, and has a solid legal base.



AGENCE eSANTÉ :

- > is tasked to guarantee a high security level.
- > is liable for the security and data protection of the health information stored in your DSP.
- > sees to it that the required safeguards are in place so as to ensure the highest possible level of security and data protection.

The DSP, for the benefit of your health,
at the service of your healthcare providers

THE DSP OFFERS YOU SEVERAL BENEFITS!

- > It holds your important health information, in one central place online.
- > It facilitates the communication with and between the healthcare providers involved in your medical care.

It allows you to become an active partner in your healthcare, since you control what information goes into your record, and who is allowed to access it.

YOU HAVE A QUESTION OR NEED HELP?

Visit our website www.esante.lu
or contact our multilingual Helpdesk:

- by telephone: (+352) 27 12 50 18 33
- by email: helpdesk@esante.lu
- by booking an online appointment via *eHelpdesk*, our virtual counter:
<https://helpdesk.esante.lu>



Offices/ Registered office:
2-4, rue Eugène Ruppert, L-2453 Luxembourg
B.P. 2511, L-1025 Luxembourg

RCS Lux N° C-69



Laboratory
test results
Medical consultation
report
Imaging report
Patient Summary
Hospital discharge
summary
Prescriptions
(....)

myDSP

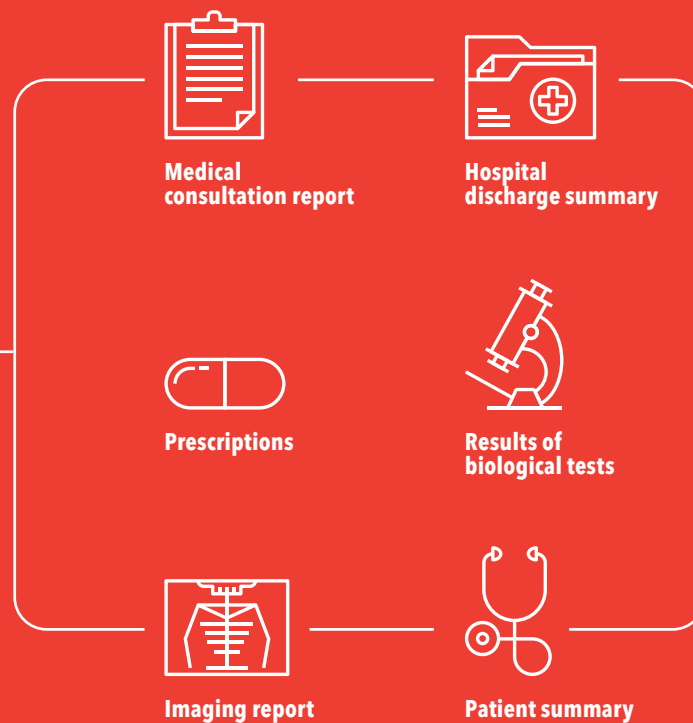
DOSSIER DE SOINS PARTAGÉ

Your personal secure electronic health record
that holds your essential health information



YOUR DSP

Get involved in your healthcare,
and become an active partner
of your healthcare team



- > does not replace existing medical health records held by your healthcare providers; they will continue to update these with the latest information and will only upload the relevant health information into your DSP.
- > will be supplied with health information over time once your DSP has been activated according to the instructions described in the DSP-activation letter you receive from Agence eSanté.

ONLINE ACCESS TO YOUR DSP:

- > is possible via our web portal www.esante.lu, by means of your personal secure access code which you receive from Agence eSanté by mail.
- > is limited to yourself and the healthcare providers registered in Luxembourg who are involved in your medical care and whom you have granted access.
- > is logged, so that you can see at any time who has accessed your DSP, when and why
- > can be assigned to a "DSP-assistant" i.e. a person you grant a right of access so as to help you manage your DSP.

YOUR RIGHTS WITH REGARD TO YOUR DSP:

- > you can view the health data stored in your DSP
- > you decide who can access your DSP
- > you can define the confidentiality level of certain data
- > you can add health related data and documents in your personal area
- > you can request your DSP to be closed – and re-opened – at any time